

Extended Warranty – Accelerator Pedal Wiring Harness
This notice applies to your vehicle – VIN: WDBRFXXXXNNNNMM

August 2022

WDBRFXXXXNNNNMM
Allen Ambulo
13470 International Pkwy
Jacksonville, FL 32218-9438



Dear Mercedes-Benz Owner:

In our continuing efforts to assure the proper performance of Mercedes-Benz products and to enhance the satisfaction of our customers, Mercedes-Benz USA, LLC (“MBUSA”) hereby notifies you of additional benefits regarding your vehicle.



Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has extended the warranty for the accelerator pedal wiring harness and connectors from the original New Vehicle Limited Warranty of 4 years/50,000 miles to 10 years/120,000 miles for certain Model Year (“MY”) 2016-2019 Mercedes-Benz E-Class and GLC-Class vehicles (213, 238, and 253 platforms).



This warranty extension applies to the electrical wiring and plug connection on the accelerator pedal, as it may not meet current production specifications. When the vehicle is being driven, contact resistance could occur in the accelerator pedal signal lines which would be detected by the engine control unit. As a result, the engine could go in to limp home mode. Also, ESP®, BAS, PRE-SAFE®, HOLD function, Hill-Start Assist and ESP® trailer stabilization may be unavailable, and the Adaptive Brake Assist and/or ATTENTION ASSIST may be temporarily deactivated. These support functions are available again after an ignition off/on cycle. The brake, steering, and ABS systems continue to operate with normal effectiveness. These restrictions are immediately indicated in the instrument cluster with multiple messages.

Any repairs under this warranty extension must be performed by an authorized Mercedes-Benz dealership.

- This extended warranty does not apply to any other components or conditions beyond the ones mentioned above, and standard warranty terms apply, including the exclusions with respect to extra expenses, as identified in the Service and Warranty Information booklet.

We hope you are enjoying your Mercedes-Benz vehicle and we apologize for any inconvenience this may have caused.

Sincerely,

Mercedes-Benz USA



Please contact your authorized Mercedes-Benz dealership for assistance or additional information related to this warranty extension coverage (or visit www.mbusa.com). If your dealer is unable to remedy your situation, please contact us at 1-800-367-6372.

Reimbursement to Customers for Valid Repairs Performed Prior to Receipt of this letter

If your vehicle has exceeded the original warranty's mileage or time-period, and you have already paid for a repair to the accelerator pedal wiring harness, you may be eligible to receive reimbursement under this warranty extension.

Requests for reimbursement may include expenses for the Mercedes-Benz replacement parts, labor, fees and taxes. Requests for reimbursement costs that were not related to the aforementioned conditions will not be honored.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealership and repairs performed by a non-Mercedes-Benz dealership might not be reimbursed.

The following documentation must be presented to your servicing or closest Mercedes-Benz dealership for reimbursement.

Original or clear copy of **all** receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- Only Mercedes-Benz replacement parts were used for the repair.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (copy of front and back of cancelled check, or copy of credit card receipt).
- **Reimbursement will be paid by a check from your authorized Mercedes-Benz dealership.**



Important Warranty Extension Information

Mercedes-Benz USA, LLC
A Mercedes-Benz Group AG Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone: (800) 367-6372

Please place the enclosed warranty extension addendum to the inside back cover of your vehicle's Service and Warranty Information Booklet for future reference if necessary, as well as a copy of this letter.

Service and Warranty

Mercedes-Benz New Vehicle Limited Warranty Coverage Addendum

Warranty Coverage Extension – Accelerator Pedal Wiring Harness

This warranty extension applies to the electrical wiring and plug connection on the accelerator pedal, as it may not meet current production specifications. The following applies to certain model year "MY" 2016-2019 E-Class and GLC.

The Mercedes-Benz New Vehicle Limited warranty on the electrical wiring and plug connection for the accelerator pedal is extended to 10 years/120,000 miles (whichever occurs first) from the vehicle's warranty start date.

Other components are not covered by this warranty extension.

This extension of the Mercedes-Benz New Vehicle Limited Warranty applies to these vehicles regardless of ownership.

All other warranty terms and exclusions apply to this extension.

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