



Service Bulletin

Bulletin No.: PIT6508

Date: April, 2026

PRELIMINARY INFORMATION

Subject: SuperCruise Subscription Required Message Displayed on Instrument Cluster

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2025-2026		All	All	All	All
Cadillac	Escalade ESV	2025-2026		All	All	All	All
Cadillac	ESCALADE IQ	2025-2026		All	All	All	All
Cadillac	ESCALADE IQL	2025-2026		All	All	All	All
Chevrolet	BOLT	2027		All	All	All	All
Chevrolet	Suburban	2025-2026		All	All	All	All
Chevrolet	Tahoe	2025-2026		All	All	All	All
GMC	HUMMER EV Pickup	2026		All	All	All	All
GMC	HUMMER EV SUV	2026		All	All	All	All
GMC	Yukon	2025-2026		All	All	All	All
GMC	Yukon XL	2025-2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UKL
Condition	Customers may comment that they notice an intermittent "Super Cruise Subscription Required" message may appear despite an active OnStar plan and recent use.
Cause	Engineering is currently investigating.

Correction

Engineering is currently investigating.

Do not replace any modules for this condition.

The condition typically will self-recover after 2-3 key cycles.

In the meantime, please advise the customer they may continue to drive the vehicle.

The PI will be updated or replaced with TSB once a determination has been made.

Version	1
Modified	04/23/2026- Created on

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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