



Service Bulletin

Bulletin No.: PIT6339A

Date: April, 2026

PRELIMINARY INFORMATION

Subject: SuperCruise Unavailable and Driver Attention Assist Unavailable and Drowsy Driver Feature Disabled

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2025		All	All	All	All
Cadillac	Escalade ESV	2025		All	All	All	All
Cadillac	OPTIQ	2025		All	All	All	All
Chevrolet	Suburban	2025		All	All	All	All
Chevrolet	Tahoe	2025		All	All	All	All
GMC	Yukon	2025		All	All	All	All
GMC	Yukon XL	2025		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UKL
Condition	DIC will read SuperCruise unavailable AND driver attention assist unavailable AND drowsy driver feature disabled (if enabled)
Cause	Possible Image Processing Module Program or Driver Monitoring Camera fault

Correction

- If the complaint says BOTH SuperCruise unavailable AND driver attention assist unavailable messages
 - Reprogram IPM
 - Drive the car in SuperCruise enabled/active road - check whether SuperCruise is working.
- ⇒ If SuperCruise is still unavailable - check for DTCs set, follow SI Diagnostic for appropriate code.
- ⇒ If SuperCruise is still unavailable with driver Attention assist message, Replace the Driver Monitoring Camera
- ⇒ If SuperCruise is working - return the vehicle to the customer
- If the complaint is SuperCruise unavailable
 - Refer to DOC 6763330 SuperCruise Malfunction for further diagnostic information to further root cause customer's issue.
 - Monitor the Drivers Monitoring System Status Signal in the Image Processing module 1 Processor1. Under Super Cruise Disable History / Automatically Induced Disengagement History / Lane Following Automatic Disengagement 1 - Driver Monitoring System Status Signal Invalid If invalid replace the Drivers Monitoring Camera.
 - Perform IPM reset . see - PIC6552
 - If SuperCruise is still unavailable, follow SI Diagnostic

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*2880067	Diagnose SuperCruise unavailable AND driver attention assist unavailable AND drowsy driver feature disabled	0.3 Hr.
6610050	Driver Monitoring Camera Replacement	Use published time
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	02/17/2025 - Created on. 04/20/2026 - To update the model list

