

Technical Service Bulletin (TSB)
Missing Cargo Liner

REFERENCE:	TSB: 23-012-26 GROUP: 23 - Body	Date:	April 25, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 (KM) Jeep Cherokee This bulletin applies to vehicles built on or after September 05, 2025 (MDH 0905XX) and on or before January 30, 2026 (MDH 0130XX) equipped with MOPAR Cargo Area Liner (Sales Code CMK).			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> EE <input type="checkbox"/> IAP <input type="checkbox"/> SA <input type="checkbox"/> CH NOTE: This bulletin applies to North America markets.	
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"> • Cargo liner is missing. 				
CAUSE:	Manufacturing issue				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-070, date of issue April 25, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves installing the cargo liner.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-21-15-9B	Liner, Cargo - Install 1 - Semi-Skilled	6 - Electrical and Body Systems	0.1 Hrs.
Failure Code	ZY	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	7YN21TX7AA	Cargo Liner	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies to vehicles on the RSU VIN list.**

REPAIR PROCEDURE:

1. Is the vehicle on the RSU VIN list?
 - YES>>> Proceed to [Step 2](#).
 - NO>>> This bulletin does not apply.
2. Install the cargo liner.

POLICY:

Reimbursable within the provisions of the warranty.

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