

**Technical Service Bulletin (TSB)**  
**Power Liftgate Module (PLGM) Upcoming Update**

<b>REFERENCE:</b>	<b>TSB:</b> 08-178-26 <b>GROUP:</b> 08 - Electrical	<b>Date:</b>	April 24, 2026	<b>REVISION:</b>	—
<b>VEHICLES AFFECTED:</b>	<b>2026 (KM) Jeep Cherokee</b> This bulletin applies to vehicles equipped with Hands Free Power Liftgate (Sales Code XZ2) or Power Liftgate (Sales Code JRC).			<b>MARKET APPLICABILITY:</b> <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH <b>NOTE:</b> This bulletin applies to the North America markets.	
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may comment on the following:</b> <ul style="list-style-type: none"> <li>The power liftgate chime remains continuously active and does not turn off after closing the liftgate or cycling the ignition.</li> </ul>				
<b>CAUSE:</b>	<b>PLGM software</b>				

**DISCUSSION:**

This Information Only bulletin provides information concerning the power liftgate chime remaining active. **DO NOT replace the PLGM** for this issue as the replacement PLGM is expected to exhibit the same behavior. One of the following can be performed to turn off the PLGM chime:

- Disconnect the 12v battery.
- Remove fuse F66 PLGM 30A located in the rear Power Distribution Center (PDC).
- Use the wiTECH to perform a PLGM ECU Reset procedure.

**NOTE: An upcoming software update will be available in the 2nd quarter of 2026 for this concern.**

**POLICY:**

Information Only.