

Particulate Matter Sensor

This information applies to your vehicle - VIN: [REDACTED]



September 2022

Dear Mercedes-Benz Owner:

The purpose of this letter is to advise you of additional benefits that Mercedes-Benz USA, LLC ("MBUSA") is providing to you regarding your vehicle ownership.

**What's Included**

In our continuing efforts to assure the proper performance of Mercedes-Benz vehicles and to enhance the satisfaction of our customers, MBUSA is extending the warranty of the Particulate Matter ("PM") sensor on the vehicles listed below. Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, determined that the PM sensor could potentially fail and result in the illumination of a malfunction indicator light (MIL). Therefore, the warranty of the PM sensor has been extended from the original New Vehicle Limited Warranty of 4 years / 50,000 miles to **10 years / 120,000 miles** (whichever occurs first), and **applies to the vehicle regardless of ownership.**

This extended warranty applies to the aforementioned condition that necessitate the service and/or replacement of the PM sensor under the New Vehicle Limited Warranty terms and conditions. The following vehicles are included:

Model	Model Years	Sales Designation
E-Class	2013	E 350 BLUETEC 4MATIC
E-Class	2014 - 2015	E 250 BLUETEC E 250 BLUETEC 4MATIC
GLK-Class	2013 - 2015	GLK 250 BLUETEC 4MATIC
ML-Class	2013 - 2014	ML 350 BLUETEC 4MATIC
ML-Class	2015	ML 250 BLUETEC 4MATIC
GL-Class	2013 - 2015	GL 350 BLUETEC 4MATIC

Any repairs under this warranty extension must be performed by an authorized Mercedes-Benz dealership. This extended warranty *does not* cover any other components beyond the ones mentioned above, and New Vehicle Limited warranty terms apply, including the exclusions with respect to extra expenses, as identified in the Service and Warranty Information booklet. In the case of failure of any other component other than the aforementioned part beyond the New Vehicle Limited Warranty of 4 years / 50,000 miles, the associated repair will not be covered and will remain your responsibility.

**What if I already paid for a repair?**

If your vehicle has exceeded the original warranty's mileage or time period, and you have already paid to have your particulate matter sensor replaced due to the aforementioned condition, you may be eligible to receive reimbursement under this warranty extension. Reimbursement for your replacement costs can be obtained by presenting adequate documentation to your authorized Mercedes-Benz dealer. Contact your Mercedes-Benz dealer for more information on obtaining this reimbursement. Repairs performed by a non-Mercedes-Benz dealership might not be reimbursed. Requests for reimbursement of replacement/repair costs that were not related to the failure of the PM sensor with MIL activation will not be honored.



## Important Emissions Warranty Extension Information

Mercedes-Benz USA, LLC  
A Mercedes-Benz Group AG Company  
One Mercedes-Benz Drive  
Sandy Springs, GA 30328  
Phone: (800) 367-6372

Please contact your authorized Mercedes-Benz dealership for assistance or additional information (or visit [www.mbusa.com](http://www.mbusa.com)). If your dealer is unable to remedy your situation please contact us at 1-800-367-6372.

**Please insert the enclosed warranty extension addendum to the inside back cover of your vehicle's Service and Warranty Information Booklet for future reference if necessary, as well as a copy of this letter.**

Please note that you may have already received a separate communication from MBUSA regarding the proposed settlements regarding certain diesel vehicles that were made public on September 14, 2020. This communication also set forth the potential impact on your vehicle once the settlements are approved by the Court and an Emission Modification is available for your vehicle.

This Particulate Matter Sensor warranty extension is fully independent of all provisions of the aforementioned settlements and so does not affect your decisions, benefits, or rights under those proposed settlements, if approved by the Court. You do not need to take any action in connection with those settlements in order to receive this warranty extension coverage.

We hope you are enjoying your Mercedes-Benz vehicle and we apologize for any inconvenience you may have experienced.

Sincerely,

Mercedes-Benz USA



Service and Warranty

Mercedes-Benz New Vehicle Limited Warranty Coverage Addendum

Warranty Coverage Extension:  
Particulate Matter (PM) sensor  
with activation of the Malfunction  
Indicator Lamp ("MIL")

The following applies to certain  
model years: 2013 - 2015 E-Class,  
GLK-Class, ML-Class, GL-Class  
(212, 204, 166 platform) vehicles.

The Mercedes-Benz New Vehicle  
Limited warranty on the  
Particulate Matter Sensor is  
extended to 10 years / 120,000  
miles (whichever occur first) from  
the vehicle's warranty start date.

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(08/22)

Other components are not covered  
by this warranty extension.

This extension of the Mercedes-  
Benz New Vehicle Limited  
Warranty applies to these vehicles  
regardless of ownership.

All other warranty terms and  
exclusions apply to this extension.

Please insert this addendum to the inside back cover of your Service and Warranty Information Booklet located in your vehicle's glove box.

