

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Joe Haller, Department Manager – Warranty, Gregory Gunther – Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Extended Warranty MY12-16 212, 221, X204 and 166 OM642 (E250 BLUETEC, E250 4MATIC BLUETEC, E350 BLUETEC, S350 4MATIC BLUETEC, GLK250 4MATIC BLUETEC, ML250 4MATIC BLUETEC, ML350 4MATIC BLUETEC, GLE300 d 4MATIC and GL350 4MATIC BLUETEC) Pressure Sensor	DATE: November 06, 2020

IMPORTANT EXTENDED WARRANTY INFORMATION

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2012-2016 Mercedes-Benz Model 212, 221, X204 and 166 vehicles (E250 BLUETEC, E250 4MATIC BLUETEC, E350 BLUETEC, S350 4MATIC BLUETEC, GLK250 4MATIC BLUETEC, ML250 4MATIC BLUETEC, ML350 4MATIC BLUETEC, GLE300 d 4MATIC and GL350 4MATIC BLUETEC), the warranty on the Pressure Sensor will be extended from the original New Vehicle Limited Warranty of 4 years/50,000 miles to 10 years/120,000 miles.

This pressure sensor extended limited warranty applies to all conditions that necessitate the replacement of the pressure sensor under the standard warranty terms and conditions. The extended warranty is applicable to the following vehicles:

Model	Model Years	Sales Designation	Engine Type
E-Class	2013	E350 BLUETEC	OM642
E-Class	2014 - 2016	E250 BLUETEC	OM651
E-Class	2014 - 2016	E250 4MATIC BLUETEC	OM651
S-Class	2013	S350 4MATIC BLUETEC	OM642
GLK-Class	2013 - 2015	GLK250 4MATIC BLUETEC	OM651
ML-Class	2012 - 2014	ML350 4MATIC BLUETEC	OM642
ML-Class	2015	ML250 4MATIC BLUETEC	OM651
GL-Class	2013 - 2016	GL350 4MATIC BLUETEC	OM642
GLE-Class	2016	GLE300 d 4MATIC	OM651

Please be advised that all pressure sensors being claimed under warranty must have a short test with fault code information (P159600, P047200, P047211, P047214) attached, and will be inspected. All pressure sensors found to be functioning properly or without proper documentation will be returned and the claim debited in full. The following damage codes and parts kit can only be claimed for the replacement of the pressure gauge convertor:

Damage Code: 15226- pressure sensor

Parts: A0009052706- pressure sensor



IMPORTANT:

1. Always check VMI to determine if a vehicle is covered under the 10 year/120,000 mile warranty period.
2. Short Test Documentation with fault code information (P159600, P047200, P047211, P047214) must be attached to all returned pressure sensor.

Please check the VIN in NetStar/VMI before scheduling the appointment for the repair. Applicable vehicles will be visible in NetStar/VMI on November 06, 2020.

Approximately one week after the distribution of this NCU, a letter will be distributed to owners notifying them of the warranty extension. If customers have already paid to have a repair related to the conditions specified above, they may be eligible for reimbursement. Please advise the customer to follow the instructions detailed below (also included in a copy of the customer letter).

Reimbursement to Customers for Valid Repairs Performed Prior to Warranty Extension

Customers who have already paid to have any of the included components replaced may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. The following documentation must be presented to the servicing or closest Mercedes-Benz dealership for reimbursement:

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be paid by a check from an authorized Mercedes-Benz dealer.

Should you have any questions, please do not hesitate to open Warranty Services case online.

