



## **SSM 54763 2025-2026 Expedition/Navigator/F-Super Duty - Clicking or Creaking Noise When Turning The Steering Wheel - Built On Or Before 26-Mar-2026**

Some 2025-2026 F-Super Duty vehicles built without lane departure warning (built with minor feature code HLEAA) and 2025-2026 Expedition/Navigator vehicles built on or before 26-Mar-2026 may exhibit a clicking or creaking type noise when turning the steering wheel during low-speed maneuvers. To confirm a vehicle is built with a certain minor feature code, review the build information by double-clicking the vehicle identification number (VIN) in the upper left corner in the Professional Technician System (PTS). If a vehicle exhibits this condition, use a chassis ears tool and place the microphone clamp on or near the universal joint yoke of the steering column upper shaft (below the column). Turn the steering wheel with the vehicle stationary to replicate the concern. If the same noise is clearly heard through the chassis ears at this location, replace the steering column upper shaft (base part number 3E751). Refer to Workshop Manual (WSM), Section 211-04. For claiming, use causal part 3E751 and service labor operations 3676AUP and 1006D.