



## TECHNICAL SERVICE BULLETIN

### Plastic Trim Around USB-C Ports On The First-Row Seat Back Is Loose

**26-2186**  
22 April 2026

This bulletin supersedes 26-2146. Reason for update: update the Part List, TSB action, and add a labor operation for replacing two brackets

#### Model:

<b>Ford</b> 2025 Expedition	Built on or before 10-Oct-2025
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**Markets:** North American markets

**Issue:** Some of the vehicles listed in the Model statement above may exhibit a condition where the plastic trim around the USB-C ports on the first-row seat back is loose. This may be due to the USB-C module bracket.

**Action:** For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to replace the affected USB-C module bracket(s).

#### Parts

Service Part Number	Claim Quantity	Description
SL1Z-7860328-C	1 Per Affected Side	USB-C Module Bracket

**Claim Quantity** refers to the total number of individual pieces required to repair the vehicle. This may differ from the number of service part number packages due to the unit of issue (UOI).

**As Needed** indicates the part is necessary but amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

**Only If Necessary** indicates the part is not mandatory. Refer to the Service Procedure to determine the inspection/inclusion criteria.

**Warranty Status:** Warranty coverage limits and policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

#### Labor Times

Description	Operation No.	Time
2025 Expedition: Replace One Bracket Following The Service Procedure	262186A	0.3 Hrs
2025 Expedition: Replace Two Brackets Following The Service Procedure	262186B	0.5 Hrs

#### Repair/Claim Coding

Causal Part:	7860328
Condition Code:	01

#### Service Procedure

1. Remove the front seat USB hub trim cover. Refer to the WSM, Section 501-10A > Removal and Installation > Front Seat Backrest Cover > Removal > Step 5.
2. Detach the front seat backrest cover. Refer to the WSM, Section 501-10A > Removal and Installation > Front Backrest Blower Motor > Removal > Steps 2-5.

**NOTE:** It is **not necessary to remove the front seat**.

3. Remove the two screws that secure the USB-C module to the bracket using a Torx T10 socket and a ratchet. (Figure 1)

Figure 1



E465888

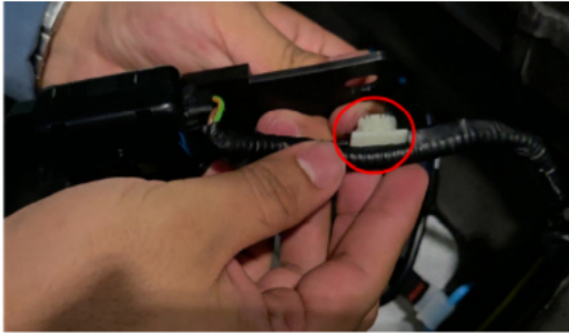
4. Carefully push the module upwards, then twist slightly, and pull it from the seat structure to access the harness.

## USB-C Module Bracket Removal



5. Release the harness retainer by pushing it out from behind the bracket (Figure 2).

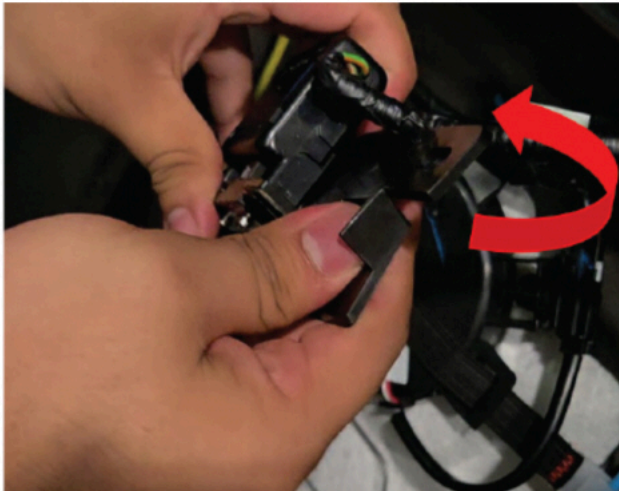
Figure 2



E465889

6. Detach the USB-C module from the bracket. (Figure 3)

Figure 3



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7. Discard the USB-C module bracket.

8. To install the new USB-C module bracket, reverse the removal procedure.

- (1). Tighten the two screws that secure the USB-C module to the bracket to 0.75 Nm (7 lb-in).