

<p>TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers</p>	<p>FROM: Joe Haller, Department Manager – Warranty, Gregory Gunther - Department Manager, Vehicle Compliance and Analysis, Engineering Services</p>
<p>RE: <b>Extended Warranty – Automatic Transmission Leak MY16 AMG GT (190 Platform) Stand alone and Related to SC 2017010006</b></p>	<p>DATE: April 2, 2021</p>

## IMPORTANT EXTENDED WARRANTY INFORMATION

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has extended the warranty on the transmission from the original New Vehicle Limited Warranty of 4 years/50,000 miles to 8 years/unlimited miles on certain Model Year (“MY”) 2016 AMG GT (190 Platform) vehicles.

This warranty extension includes the automatic transmission which may leak due to a potential misalignment of the radial shaft seal.

This extended limited warranty applies to all aforementioned conditions that necessitate the servicing and or replacement of the automatic transmission under the standard warranty terms and conditions. The extended warranty is applicable to the following vehicles:

Model	Model Years	Baum	Sales Designation
AMG GT	2016	190.378	AMG GT S

Please be advised that all automatic transmissions found to be leaking will be replaced. The following damage codes and parts can only be claimed for the replacement of the automatic transmission:

Damage Code: 27 03E04

Parts: A 190 260 06 00 Transmission

A 190 260 05 00 Transmission

### IMPORTANT:

**This Extended Warranty is related to service campaign 2017010006 - Check Automatic Transmission for Leaks, Replace if Necessary. If the vehicle is affected by the service campaign, the service campaign must be completed before this Extended Warranty can be claimed.**

Always check VMI to determine if a vehicle is covered under the 8 years/unlimited miles.

Please check the VIN in NetStar/VMI before scheduling an appointment for the repair. Applicable vehicles will be visible in NetStar/VMI on April 2, 2021

Approximately two weeks after the distribution of this NCU, a letter will be distributed to owners notifying them of the warranty extension. If customers have already paid to have a repair related to the conditions specified above, they may be eligible for reimbursement. Please advise the customer to follow the instructions detailed below (also included in a copy of the customer letter).



## Reimbursement to Customers for Valid Repairs Performed Prior to Warranty Extension

Customers who have already paid to have any of the included components replaced may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. The following documentation must be presented to the servicing or closest Mercedes-Benz dealership for reimbursement:

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- Only Mercedes-Benz replacement parts were used for the repair.
- Fault Code (DTCs) information belonging to this Warranty Extension, if applicable.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be paid by a check from an authorized Mercedes-Benz dealer.

**Should you have any questions or concerns, please do not hesitate to open Warranty Services case online.**

