



SIB 32 03 26

GROANING NOISE IN ELECTRIC POWER STEERING (EPS) END STOP POSITION

2026-04-23

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date
G60	5 Series Sedan	March 1, 2024, to March 31, 2025
G70	7 Series Sedan	March 1, 2024, to March 31, 2025
i20	iX Sports Activity Vehicle	March 1, 2024, to March 31, 2025

SITUATION

“Groaning” noise from the EPS when the steering wheel is at the end stops.

See attached video, V32 01 25 EPS Noise.

CAUSE

The EPS causes the noise.

PROCEDURE

Determine what the vehicle’s current I-level is by either using AIR or the Key Reader/AfterSales Workplace (AWP) application.

Also, before proceeding, review the applicable vehicle’s Repair History (Claims) section located at the bottom of the Warranty Vehicle Inquiry (WVI) to confirm that a prior claim for the [SI B32 01 25](#) programming procedure has not already been submitted and accepted.

1. Check that [B32 01 25](#) applies to the vehicle, and it can still be performed. This bulletin applies to G60, G70 and i20 model vehicles from start of production (SOP to July 17th, 2024) with an I-level lower than 24-07-550.

If the G60, G70 and i20 model vehicles fall within above criteria, the [B32 01 25](#) programming procedure must be performed.

2. If [B32 01 25](#) does not apply because the G60, G70 and i20 model vehicles within the production range listed have an I-level that is above 24-07-550, submit Teile-Clearing case for further instruction

PARTS INFORMATION

When applicable, to determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

CLAIM INFORMATION

This Service Information Bulletin provides technical, diagnostic and/or repair-related information.

Damage and/or issues caused by outside influences are not covered under the BMW limited warranties.

Eligible and Covered Work/Repairs

Repairs that address a verified defect in materials and/or workmanship are covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please following the established and applicable warranty policy and procedures (Labor/Part/Sublet – Bulk supply materials) that apply to the repair being performed.

Refer to AIR for the claim-related line item's Repair Code. For the corresponding repair that was performed, obtain the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

Only one Main labor operation code can be claimed per repair visit.

Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[32 01 25](#)