

## Clattering Sound at Seatbelt Height Adjuster in B-Pillar Trim (SA Code 581)

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Topic number	LI68.30-P-080466
Version	1
Function group	68.30 - Coverings, trim
Date	4/23/26
Validity	Applies to BR 214 vehicles with SA code 581 (THERMO-TRONIC automatic climate control) since SOP
Reason for change	

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### Complaint

Clattering sound in B-pillar trim

### Cause

Play between substructure and B-pillar trim

### Remedy

Installing a 70x15x3 mm felt strip next to the air duct under the substructure.

The felt is supplied by the meter and must be cut to the specified dimension.

Procedure:

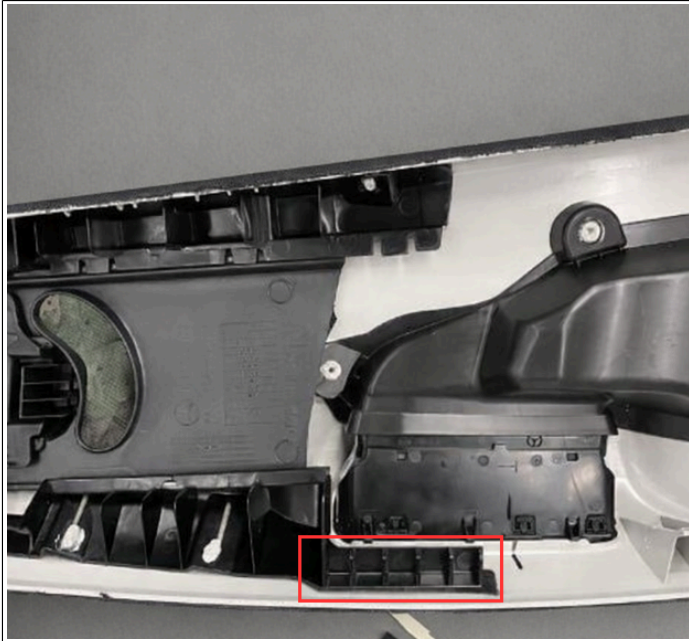
- 1) Lift the substructure (black).
- 2) Install the felt lengthwise below the substructure on the B-pillar trim.

Note:

The felt must be installed as far under the substructure as possible.

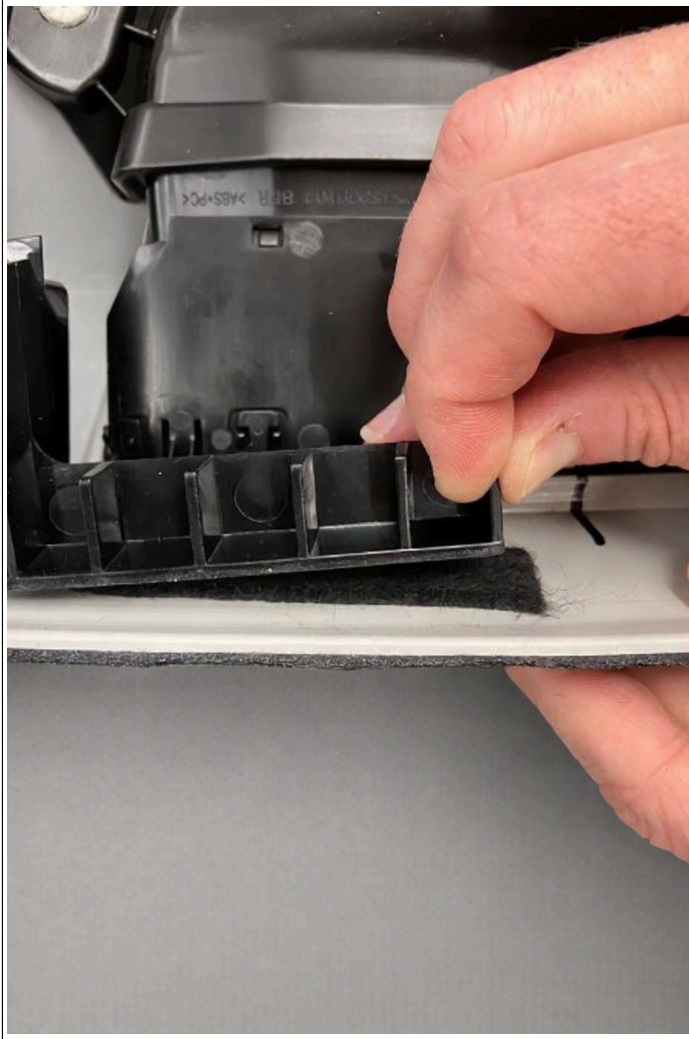
A second person is recommended to assist when bonding the felt.

Attachments	
File	Description
<a href="#">BR214_B-Säule_Filz_581_1.png</a>	Substructure



BR214\_B-Säule\_Filz\_581\_2.png

Position of felt



# XENTRY Tips

WIS-References		
Document number	Title	Note
AR68.30-P-4700WT	Remove/install trim on B-pillar	

## Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Body > Interior equipment > Interior trim > Noise

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 000 983 89 10			Felt strip	1	Material sold by the meter	X

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
		H	69A15	Please refer to LI in the warranty claim.
		H	69N15	Please refer to LI in the warranty claim.