

## Trunk Lid Lock May Not Unlock When Trunk Lid Handle Is Operated

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| Topic number      | LI72.20-P-080324                                 |
| Version           | 1  |
| Function group    | 72.20 - Tailgate, rear door                      |
| Date              | 4/23/26  |
| Validity          | Model series 223 from production date 01.01.2023 |
| Reason for change |  |

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### Complaint

Trunk lid lock may not unlock when the trunk lid handle (S88/8) is operated

The trunk lid can still be opened using the following methods:

- HFA (Hands-Free Access)
- Unlocking and opening the trunk from inside with the emergency release
- Trunk lid remote operating switch at the drivers door
- Press and hold the "Trunk lid" button on the SmartKey

### Cause

Under analysis

### Remedy

Check switching signal of trunk lid handle (S88/8) during operation and document results by providing print out of actual values.

Submit a TIPS case with fault description and observations.

- send to the Body/Chassis/Entertainment inbox.

### Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes

# XENTRY Tips

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resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

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| <b>Symptoms</b>  |
| Overall vehicle > Safety and locking system > Locks/locking/Remote closing mechanism > Does not open |
| Body > Door/Flap > Hood/flap > Trunk lid/liftgate > Does not open                                    |

| <b>Operation numbers/damage codes</b> |                  |      |             |      |
|---------------------------------------|------------------|------|-------------|------|
| Op. no.                               | Operation text   | Time | Damage code | Note |
|                                       | Trunk lid handle | H    | 7501173     |      |