

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Emission Service Campaign Notification

April 23, 2026

Campaign # / CA DMV #

Description

2026020006 / 260206

21P5499412

Update Engine Control Unit Software – Catalytic Converter

Campaign Details

Total Population	47	Model(s)/ Platform(s)	E-Class, S-Class, AMG GT (213, 217, 290)
Model Year(s)	2019		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain subject vehicles equipped with an 8-cylinder engine, the software of the engine control unit may not correspond to the current specifications. Under specific conditions, the OBD system may not detect an aged catalyst, which could impair the engine’s ability to adjust the catalyst heating, potentially resulting in increased exhaust emissions.		
Remedy	MBUSA will conduct an emission service campaign. An authorized Mercedes-Benz dealer will update the engine control unit software on the affected vehicles.		
Launch Date	Affected VINs will be flagged as “OPEN” in VMI on April 24, 2026		
Customer Notification Timeline	Approximately two weeks after the posting of this NCU, a letter will be sent to owners notifying them of this emission service campaign.		
Warranty Claim Notice	Please note the campaign will close after the warranty claim has been submitted. This change can take at least one-day to reflect in NetStar VMI.		

Notice to California Dealers: As required by 13 CCR 2117, a proof of correction (“POC”) certificate showing that the vehicle has been repaired under this recall must be issued by the authorized service facility, and that such a certificate may be required by California as a condition of vehicle re-registration or operation. Please reference this POC in the attached work instructions. Failure to complete this step may result in fines and penalties and lead to customer dissatisfaction.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.





April 2026

TO: ALL MERCEDES-BENZ DEALERS

CAMPAIGN NO.	2026020006
CAMPAIGN DESC.	21P5499412
CA DMV #	260206
SUBJECT	Update Engine Control Unit Software – Catalytic Converter
MODEL(S)	E-Class, S-Class and AMG GT (213, 217 and 290 platforms)
MODEL YEAR(S)	2019
CAMPAIGN POPULATION	47

Campaign Technical Instructions

Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle.

1. Always check for other open campaigns and perform them accordingly!
2. Review the entire campaign bulletin first, and perform the procedures exactly as described.

California registered vehicles require a Proof of Correction Label and Certificate, according to California Code Regulation Title 13, § 2117 – Proof of Correction Certificate.

Non-California dealers may perform the remedy on California registered vehicles, however, please direct those customers to visit their preferred California dealership to receive the Proof of Correction Label and the Certificate after the recall has been completed.

Model(s): 213, 217 and 290

- i**
- Always use the **latest** XENTRY Diagnosis software release with all available add-ons.
 - Follow the operation steps exactly as described in XENTRY Diagnosis.
 - Use a charger to ensure sufficient power supply to the vehicle's **on-board electrical battery system** (greater than 12.5 V).
 - If XENTRY Diagnosis is already connected to the vehicle, start with **Work Procedure Step 2**.

i If two or more software updates or SCN codings are performed during a single workshop visit, operation items **02-4762** and **02-5058** may be invoiced **only on one of the workshop Repair Orders**.

Work Procedure

1. Connect XENTRY Diagnosis.

2. Update **Engine electronics (ME)** control unit software.

i To do so, select menu item "Quick test view → **N3/10 - Motor electronics 'MED1775' for combustion engine 'M177' (ME)** → Adaptations → Control unit update → Updating of control unit software".

i Then follow the user guidance in XENTRY Diagnosis.

3. Disconnect XENTRY Diagnosis.

Warranty Information

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 994 12	02-9334	Update Engine electronics (ME) control unit software (with XENTRY Diagnosis connected)	0.1
	02-4762*	Connect/disconnect diagnostic system (XENTRY Diagnosis)	0.1
	02-5058*	Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

* Invoice operation item only once for each workshop Repair Order.

i **Note:** *Always check XENTRY Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*

Model(s): 213, 217 and 290

i The following step applies to California dealers only.

Apply Proof of Correction Label (A 000 584 54 13) to area identified in **Figure 1**. Fill in the blank areas of the label. The “**Campaign No.**” for the California Proof of Correction is unique and must be entered as such (260206), your “**Dealer Code**”, and the “**Date**” of the repair, using a black permanent marker.

i Note: Clean bonding surface prior to affixing label.



Figure 1

i The following step applies to California dealers only.

Provide the owner with the completed and signed Proof of Correction Certificate (A 000 584 42 14) (**Figure 2**), after you scan a completed form and attach to the RO. The recall number for the California Proof of Correction Certificate is unique and must be entered as such (260206).

Figure 2

California Proof of Correction Parts Information

Qty.	Part Name	Part Number
1	Proof of Correction Certificate (CA Dealers Only)	A 000 584 42 14
1	Proof of Correction Label (CA Dealers Only)	A 000 584 54 13

Warranty Information (California dealers please submit claim on a separate line of the same RO as the campaign)

Damage Code	Operation Number	Description	Labor Time (hrs.)
212CA 00	02-0001	Apply Proof of Correction Label and completed Proof of Correction Certificate	0.1