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Sent on	04	17	2026	Expires on	06	05	2026
From	Parts Operations, Campaign Group						
Subject	Parts Inspection and Return Request - 2024 ZDX Rear View Camera - 86583111						

Date: 4/17/2026

To: Acura Dealer Parts Manager

From: Parts Operations, Campaign Group

Subject: Parts Inspection and Return Request – 2024 ZDX Rear View Camera - 86583111

Background:

American Honda is requesting parts in support of a quality investigation related to **Rear View Camera part number 86583111**.

Inspection Request:

All dealers that have inventory of **Rear View Camera part number 86583111** are asked to inspect current inventory and return parts meeting the described return criteria to American Honda.

- Inspect the Julian Date located on the red Honda service parts label (reference image below).

none

Return Instruction:

Part Number	Description	Return Criteria
86583111	CAMERA	Julian Date 26074 OR PRIOR

Return all inventory meeting the described Julian date criteria above.

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure:

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "ZDX Rear View Camera Return Request" in the Remarks Section.
5. When approved, an "Authorization Return Document" via iN Inbox will be received.
6. Return above mentioned parts on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by May 22nd, 2026.

If your dealership incurs freight costs for parts return, please send the following information to obtain reimbursement to your Facing PC OAR Mailbox.

- Copy of Return Authorization Form
- Copy of the freight bill

INTERACTIVE NETWORK

- Freight Amount
- Comments: "Requesting freight reimbursement for RETURN REQUEST Parts"

Thank you,

American Honda Motor Co., Inc.

Parts Operations