



STAR ONLINE PUBLICATION



Case Number: S2608000018

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Symptom/Vehicle Issue: Truck Bed or Ram Box 400W Power Outlets Inoperative

Models Affected:
2025-2026 Ram (DT)

Owner Complaint/Technician Observation: The owner complains the power outlets do not function. The technician may not be able to duplicate the concern during testing.

Discussion: If the vehicle is equipped the 115v (400w maximum) inverter it will be located inside the RamBox of the vehicle. The inverter can be turned on by the instrument panel power inverter switch located to the left of the steering column. The RamBox inverter can power cellular phones, small electronics, and lower power devices requiring up to 400W maximum. Certain video game consoles will exceed the power limits, and most power tools.



Test the operation
On/Run mode.

RamBox Power Inverter

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous case details that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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The instrument panel power inverter switch is only equipped on vehicles with a RamBox. The switch controls the On/Off of the power outlet in the Ram Box; it does not control any other power outlets within the cabin of vehicle or bed/cargo area.



Instrument Panel Power Inverter Switch

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