

GENERAL MOTORS
DCS7478
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 20, 2026

Subject: N262547670 - Service Update
Door Ring and Roof Ditch Metal Splits

Models: 2026 Chevrolet Silverado 1500
2026 GMC Sierra 1500

General Motors is releasing Service Update N262547670 today. The total number of U.S. vehicles involved is 35.

What Should Dealers Do: Dealers should review IVH, or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin, and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory or in-transit is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

END OF MESSAGE

Service Update

N262547670 Door Ring and Roof Ditch Metal Splits



Release Date: April 2026

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire May 31, 2028.

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in OPEN status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Make	Model	Model Year	
		From	To
Chevrolet	Silverado 1500	2026	2026
GMC	Sierra 1500		

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in OPEN status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Condition	Certain vehicles listed above may have a condition in which there are splits in the cab door ring in the rear outboard side of the roof ditch and exterior cab door ring.
Correction	Dealers will inspect the rear outboard roof ditch area of the cab door ring and the exterior cab door ring, and weld and seal any identified splits as necessary.

Parts

Quantity	Part Name	Part No.
1	Driver's Side Roof Rail Molding	86823797
8	Roof Spoiler Nuts	11611049

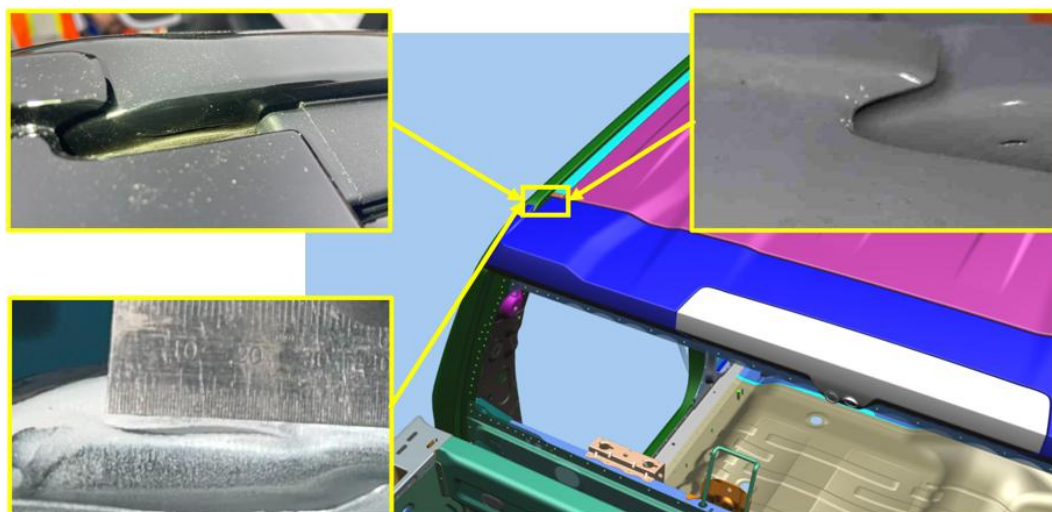
Reminder: Parts may be removed from SPRINT and Retail Inventory Management (RIM) and be non-returnable. Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect. **There are a small number of vehicles anticipated that will need this fix. Due to the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9108416	Inspect Only – No Further Action Required	0.3	ZFAT	N/A
9108417	Roof Rail and/or Door Jamb Split Repair	ST	ZFAT	N/A

Service Procedure

1. Remove the Driver's Side Roof Panel Joint Finish Molding. Refer to *Roof Panel Joint Finish Molding Replacement* in SI.



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2. Using a bright light, visually inspect the rear portion of the roof ditch near the spoiler for a split in the sheet metal as shown above.
 - If no split is found, install the Driver's Side Roof Panel Joint Finish Molding. Refer to *Roof Panel Joint Finish Molding Replacement* in SI. Then proceed to step 10.
 - If a split is found, remove the Roof Rear Spoiler. Refer to *Roof Rear Spoiler Replacement* in SI.
 - i. Position a welding blanket between the upper rear corner of the cab where the split is and the headliner, being careful not to buckle or crease the headliner.
3. Remove the factory-applied seam sealer from the repair area.



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4. Drill an 1/8th hole at each end of the split to stop the crack from spreading.
5. Prepare the surface area for welding as necessary.

Warning: To avoid personal injury when exposed to welding flashes or to galvanized (Zinc Oxide) metal toxic fumes while grinding/cutting on any type of metal or sheet molded compound, you must work in a properly ventilated area, wearing an approved respirator, eye protection, earplugs, welding gloves, and protective clothing. In addition, when grinding aluminum components, always use an extraction system to remove high dust concentration due to risk of explosion. Use weld blankets to protect High Voltage Battery Case, High Voltage Cables and Components, Fuel Tank, Fuel Lines, Brake Lines, and any areas that may be harmed by sparks from grinding and welding.



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6. Weld the split shut.

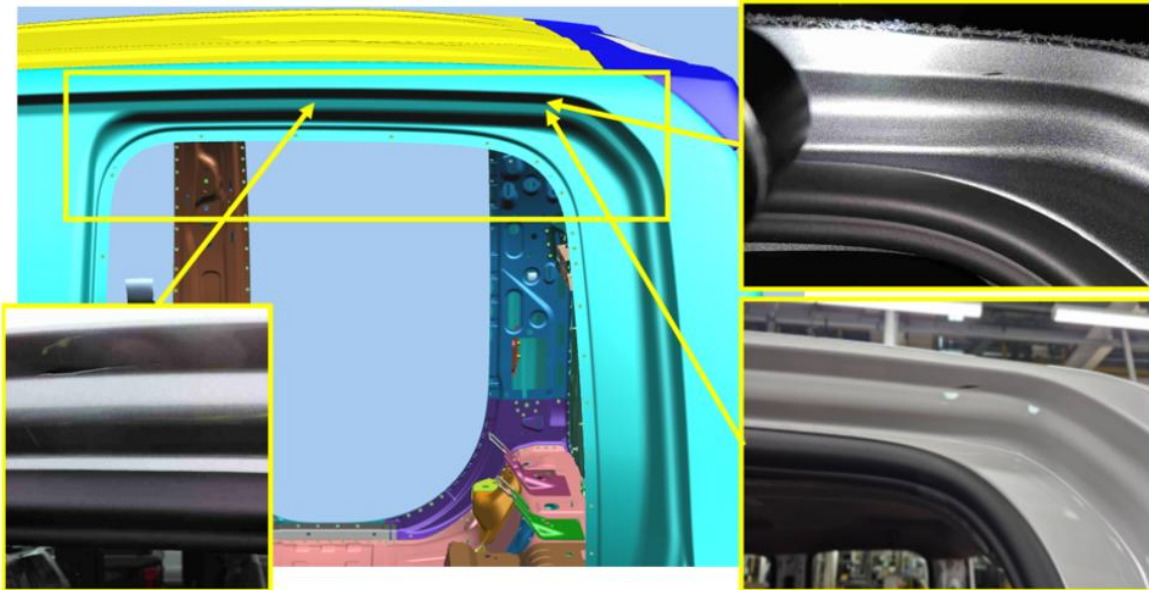
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7. Grind and finish welds to achieve a smooth, uniform surface without porosity or sharp edges.
8. Apply Primer to all exposed metal surfaces to provide corrosion protection prior to sealing. Refer to *Anti-Corrosion Treatment and Repair* in SI for an approved list of materials
9. Seal the area using Seam Sealer. Refer to *Anti-Corrosion Treatment and Repair* in SI for an approved list of materials
10. Open the driver's side rear door.



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11. Using a bright light, visually inspect the top of the driver's side rear door jamb for a split in the sheet metal as shown above.
 - If no split is found, then proceed to step 22.
 - If a split is found, proceed to step 12.
12. Remove the Driver's Side Front and Rear Row Roof Rail Airbag. Refer to *Front and Rear Row Roof Rail Airbag Replacement* in SI.
13. Inspect the Headlining Roof Panel for any signs of water damage or intrusion. Repair or replace as necessary.
14. Cover all interior surfaces with weld blankets for protection against weld spatter.
15. Using an 1/8th inch drill bit, drill a hole at each end of the crack from the outside of the vehicle. This will stop the crack from spreading.

Note: After the surface is prepped for paint, ensure a zinc-rich primer is used to coat the surface prior to painting.

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16. Prepare the area for welding as necessary.

Warning: To avoid personal injury when exposed to welding flashes or to galvanized (Zinc Oxide) metal toxic fumes while grinding/cutting on any type of metal or sheet molded compound, you must work in a properly ventilated area, wearing an approved respirator, eye protection, earplugs, welding gloves, and protective clothing. In addition, when grinding aluminum components, always use an extraction system to remove high dust concentration due to risk of explosion. Use weld blankets to protect High Voltage Battery Case, High Voltage Cables and Components, Fuel Tank, Fuel Lines, Brake Lines, and any areas that may be harmed by sparks from grinding and welding.

Caution: If the seam split is too large, it may be necessary to use a piece of filler wire held in the seam prior to welding to ensure a hole is not blown in the metal.

17. Weld the seam shut.
18. Grind and finish welds to achieve a smooth, uniform surface without porosity or sharp edges. Apply a primer to any exposed metal areas. Refer to *Anti-Corrosion Treatment and Repair* in SI for an approved list of materials
19. Prepare the repair areas for paint as necessary.
20. Paint the repaired areas by blending the base coat.
Caution: DO NOT blend the clear coat.
21. Clear coat the ENTIRE outer roof panel.
22. Reinstall the Driver's Side Roof Panel Joint Finish Molding. Refer to *Roof Panel Joint Finish Molding Replacement* in SI.
23. Reinstall the Driver's Side Front and Rear Row Roof Rail Airbag, if removed. Refer to *Front and Rear Row Roof Rail Airbag Replacement* in SI.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service through the end date as noted in the Attention box, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealer Reports – For USA and Export

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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Voluntary Technician
Certification**