

GENERAL MOTORS
DCS7477
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 17, 2026

Subject: N252536751 - Special Coverage
Rear Wheel Lockup

Models: 2022 Cadillac Escalade
2022 Cadillac Escalade ESV
2022 Chevrolet Suburban
2022 Chevrolet Tahoe
2022 GMC Yukon
2022 GMC Yukon XL

General Motors is releasing Special Coverage N252536751 today.

Dealers must perform the Safety Recall remedy under N252536750 prior to performing any inspection or repair outlined in this Special Coverage. All vehicles involved in this Special Coverage must have Safety Recall N252536750 completed first.

What Should Dealers Do: Dealers can review the attached bulletin, and it will also be displayed in Service Information tomorrow. This Special Coverage can be seen in the Applicable Warranties section in Investigate Vehicle History (IVH).

END OF MESSAGE

Special Coverage

N252536751 Rear Wheel Lockup



Release Date: April 2026

Revision: 00

Attention: This Special Coverage can be seen in the Applicable Warranties section in Investigate Vehicle History (IVH).

| Make | Model | Model Year | |
|-----------|--------------|------------|------|
| | | From | To |
| Cadillac | Escalade | 2022 | 2022 |
| Cadillac | Escalade ESV | 2022 | 2022 |
| Chevrolet | Suburban | 2022 | 2022 |
| Chevrolet | Tahoe | 2022 | 2022 |
| GMC | Yukon | 2022 | 2022 |
| GMC | Yukon XL | 2022 | 2022 |

Involved vehicles are identified on the Applicable Warranties section in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

| | |
|-------------------------|--|
| Condition | Certain vehicles listed above may have a condition where the transmission control valve has worn, resulting in a gradual loss of pressure within the valve. The effects can cause harsh shifting, setting a service engine soon message, reduced engine performance or P0747 diagnostic trouble code. |
| Special Coverage | <p>This special coverage covers the condition described above for a period of 15 years or 150,000 miles (240,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership.</p> <p>For vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after April 17, 2026, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to April 17, 2026, must be submitted to the Service Contract provider.</p> <p>Vehicle owners or lessees who paid for repairs referenced in this Special Coverage ("Customers") are eligible for reimbursement of their reasonable and customary expenses in accordance with the procedures specified below. The conditional right to reimbursement is provided by GM solely in the interest of customer satisfaction and is personal to Customers. <i>Customers may not assign and GM does not consent to any assignment of any Customer's right to submit reimbursement claims, or to receive reimbursement, or any other rights granted by this Special Coverage to any third party, including but not limited to service contract providers, and this Special Coverage is not intended to and does not confer any third party beneficiary, subrogation or contribution rights, or any other rights to reimbursement, against GM, whether in law, equity or otherwise, on any third parties.</i></p> |
| Correction | Dealers are to update the control valve body spacer plate, actuator feed valve and spring in the valve body. The repairs will be made at no charge to the customer. |

Parts

| Quantity | Part Name | Part No. |
|----------|---------------------------------------|---------------------------------|
| 8 | TRANSMISSION FLUID QUART | 19352619 (US) 19352620 (CAN) |
| 1 | BOLT/SCREW - C/MLV BODY | 24073070 |
| 1 | SEAL, A/TRNS FLUID PUMP - LD/SUV | 24290889 |
| 1 | SEAL, A/TRNS AUX FLUID PUMP OTLT PIPE | 24271818 |
| 1 | SEAL, A/TRNS AUX FLUID PUMP | 24047734 |
| 1 | VALVE - ACTR FEED LIM | 24059372 |
| 1 | PLATE ASM - C/MLV BODY SPCR | 24075091 |
| 1 | SEAL - A/TRNS FLUID PUMP | 24270191 |
| 1 | SPRING - ACTR FEED LIM VLV | 24279142 |
| 1 | SEAL - A/TRNS FLUID PUMP | 24290889 |
| 1 | FILTER KIT-A/TRNS FLUID | 24294355 |
| As Req'd | VALVE - C/MLV BODY BALL CHK | 96020431 |

Note: It is critical that the Valve, Spring, and a Plate are replaced during this repair. Failure to replace all 3 components together will result in ineffective repair and a customer comeback.

Reminder: Parts may be removed from SPRINT and Retail Inventory Management (RIM) and be non-returnable. Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect. There are a small number of vehicles anticipated that will need this fix. **Due to the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

Special Coverage

N252536751 Rear Wheel Lockup



Warranty Information

| Labor Operation | Description | Labor Time | Trans. Type | Net Item |
|--|---|------------|-------------|----------|
| For vehicles WITHIN the Powertrain Ltd Warranty, or CPO Powertrain Ltd Warranty, utilize the regular warranty labor op. | Inspect for DTC P0747 ADD: Control Valve Spacer Plate and Spool Valve Replacement | 0.2 3.3 | ZREG | N/A |
| For vehicles OUTSIDE of the Powertrain Ltd Warranty, or CPO Powertrain Ltd Warranty, utilize labor op 9900961. | | | | |
| 9900962 | Customer Reimbursement Approved - For USA and Canada dealers only - For Export dealers only | N/A 0.2 | ZREG | * |
| 9900963 | Customer Reimbursement Denied – For USA dealers only | N/A | ZREG | ** |

* For USA and Canada: Submit the dollar amount reimbursed to the Customer in Net/Reimbursement. Submit \$20.00 USD (\$25.00 CAD) administrative allowance in Net/Admin Allowance.

For Export: Submit the dollar amount reimbursed to the Customer in Net/Reimbursement.

** Submit \$10.00 administrative allowance in Net/Admin Allowance.

Service Procedure

1. Check for DTC P0747.
 - 1.1. If DTC P0747 is set, continue to step 2.
 - 1.2. If DTC P0747 is NOT SET, no further action is required.
2. Follow the service procedure outlined in 25-NA-255 in Service Information.

Courtesy Transportation

USA - For repairs covered under this Field Action, Courtesy Transportation can be made available ONLY if the customer/vehicle qualify for Courtesy Transportation per Bulletin 07-00-89-037.

Canada - Courtesy transportation is available for customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual for courtesy transportation program details. Refer to the most current Home Office Letter (YYYY-604) on the Courtesy Transportation Program for details.

Customer Notification

General Motors will notify Customers of this special coverage on their vehicle under bulletin N252536750 (see copy of sample Customer letter included with that bulletin).

Customer Reimbursement

Customer requests for reimbursement of previously paid repairs to correct the condition described in this bulletin are to be submitted to the dealer as soon as possible. See General Motors Service Policies and Procedures Manual (USA & Canada) or local Policies and Procedures, for details.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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Voluntary Technician
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