



INTERNATIONAL WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor and Warranty Claims
Administrator

SUBJECT: (XX1) Two Speed Power
Transfer Unit (PTU) - Select 2017 - 2019
Jeep Cherokee (KL)

NO: ID-26-23

DATE: April 8, 2026

FOR: South America

PURPOSE:

To announce a warranty extension on the **Two Speed Power Transfer Unit (PTU)** on the following select vehicles:

- 2017 - 2019 Jeep Cherokee (KL)

Affected Vehicles:

This warranty extension bulletin applies to vehicles equipped with Jeep Active Drive II (Sales Code DK4) and one of the following engines:

- 2.0L I4 DOHC DI Turbo Engines w/ESS (Sales Code EC1 and EBS)
- 2.4L I4 Multiair Engines with or without ESS (Sales Code EDD, ED6, EDE and ED8)
- 3.2L V6 24V VVT Engine w/ESS (Sales Code EHK)

NOTE: This warranty extension coverage period is Unlimited years / Unlimited miles from the completion of Safety Recall 01C.

We are extending the warranty period on the Two Speed PTU because some of the vehicles within the above referenced population may experience an illuminated Malfunction Indicator Lamp (MIL) because of a Diagnostic Trouble Code (DTC). The following DTC must be set to be eligible for coverage:

- C1494-07 – PTU Fork Position – Mechanical Failures

TIMING:

Effective Immediately

ACTION:

Always check DealerCONNECT or WiADVISOR VIP to verify if a vehicle is involved in a warranty extension. A vehicle involved in this warranty extension will display an **(XX1) Two Speed PTU** message in VIP. If no (XX1) coverage message displays in VIP, the vehicle is not in the scope of this warranty extension and no further action is required on your behalf.



All technicians are required to familiarize themselves with Technical Service Bulletin 21-027-26 before replacing the Two Speed PTU on select vehicles. This Technical Service Bulletin has been released to assist all dealers in the proper diagnosis and replacement of the Two Speed PTU.

The Global Claim System (GCS) will honor the warranty extension coverage on the labor operation number(s) in the Technical Service Bulletin.

Refer to Technical Service Bulletin 21-027-26 for Part and LOP information.

ADDITIONAL INFORMATION:

If a customer has already experienced this specific condition and paid to have it repaired, or has questions or concerns about this issue, they should contact their local distributor in the Owner Manual.

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS



DODGE



FIAT

Jeep



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FCA International Operations LLC reserves the right to change any or all of the rules set forth in the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.