

**Service Campaign 913 Re-launch: DCU (Modem) Network Inspection & Connected Services Reset Posted Date: 04/09/2026 |Dept: All Departments (Adding GV70 & other 2026MYs)**

[26-01-035G - DCU Network Inspection and CS Reset \(913G\)\\_\(posted 04.09.26\).pdf](#)

**Genesis Motor America has launched Service Campaign 913G Re-launch: DCU (Modem) Network Inspection & Connected Services Reset.**

**Technical Service Bulletin (TSB) Update: This TSB supersedes 25-01-018G-1 to add GV70 (JK1/JK1A) models and all other 2026 model years to the Applicable Vehicles table on page 1 and Warranty Information table on page 2.**

**A. Affected Vehicles:**

Certain 2023-2026MY G90 (RS4) (2026MY Added for re-launch)  
Certain 2023-2026MY GV60 (JW1 EV) (2026MY Added for re-launch)  
Certain 2025-2026MY G80 (RG3) (2026MY Added for re-launch)  
Certain 2025-2026MY GV80 (JX1) (2026MY Added for re-launch)  
Certain 2025-2026MY GV80 Coupe (JX1) (2026MY Added for re-launch)  
Certain 2026MY GV70 (JK1/JKA) (Model Added for re-launch)

**VIN Identification:** Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine campaign applicability.

**NOTE: For GV60 ONLY: To avoid potential damage to Genesis EVs, Genesis EV repairs can only be performed by EV Certified Genesis Retailers.**

**Highlights:**

**B. Campaign Description:**

Some vehicles may exhibit a loss of connectivity or interruptions in the middle of using Connected Car Services (CCS) functions. This may be due to an occasional disconnection on Verizon's communication network. **Technical Service Bulletin (TSB) 26-01-035G** provides instructions to verify Connected Car Data Communication Unit (DCU) network connection and if needed, reset the DCU in Dealer Mode to resolve the connection.

**C. Campaign Documents:**

**1. TSB 26-01-035G**

A. Available on GenesisdealerUSA.com > Service > GMA Tech Info > Campaign

**D. Action Required:**

1. Confirm VIN eligibility for campaign via WebDCS. See "VIN Identification" note in part A.
2. **Follow TSB 26-01-035G** to perform the service procedure to verify the DCU connection and if necessary, reset the DCU.
3. **Submit campaign claim** once the service procedure is completed.

We appreciate your continued partnership and commitment to our Genesis guests.

Thank you for your patience and understanding.

Warranty Campaign Team

Genesis Motor America