

## Infotainment System Displays Previously Viewed SMS Messages

### APPLIES TO

Year	Model	Trim Level
2023–26	Accord, Accord Hybrid	ALL
2025–27	Civic, Civic Hybrid	ALL
2026–27	CR-V, CR-V Hybrid	ALL
2026	Passport	ALL
2026	Prelude	ALL

### SYMPTOM

The vehicle's infotainment system displays previously viewed SMS messages upon each ignition cycle, when the customer's Android phone is connected via Bluetooth.

NOTE: This issue does not occur when using Android Auto.

### TEMPORARY SOLUTION

A permanent solution is being developed. Follow the instructions below as a temporary solution:

1. Navigate to **General Settings>Advanced Settings>Apps> View All Apps**.
2. Select **SMS** from the list of apps.
3. Select **Permissions**.
4. Select **Don't Allow**.
5. Select **Don't Allow Anyway**.