



Service Bulletin

Bulletin No.: PIC6627C

Date: April, 2026

PRELIMINARY INFORMATION

Subject: Wireless Charger Icon Appears Charging When No Phone In Charger

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2026		All	All	All	All
Cadillac	LYRIQ	2026–2025		All	All	All	All
Cadillac	OPTIQ	2025		All	All	All	All
Chevrolet	Colorado	2025		All	All	All	All
Chevrolet	Equinox EV	2025		All	All	All	All
Chevrolet	Traverse	2026		All	All	All	All
GMC	Acadia	2026		All	All	All	All
GMC	Canyon	2025		All	All	All	All
GMC	Terrain	2025		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	K4C
Condition	A customer may mention that the wireless charger is always flickering on/off when no phone is on the charger.
Cause	This is due to an incompatible Radio and Wireless Charging Module (WCM) software version.

Correction

Note: Technicians must verify the A11 Radio software is up to date before proceeding with this PI.

1. Verify the A11 Radio software is current. To do this, follow A11 Radio Programming and Setup in Service Information.
2. Verify wireless phone charging indicator malfunction:
 - Vehicle on
 - Confirm no phone present on WCM
 - Verify Charge icon on HMI is flickering between green bolt on/off or no icon present
3. Replace the T22 Wireless Charging Module
4. After replacement of the T22 Wireless Charging Module reprogram with latest SW.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3481388*	Verify wireless phone charging indicator malfunction.	0.2 Hr.
5420600	Wireless Accessory Charging Module Replacement	Use Published Labor Time
2810915	T22 Wireless Accessory Charging Module Reprogramming with SPS	Use Published Labor Time

*This is a unique Labor Operation for Bulletin use only.

Version	4
Modified	10/30/2025 - Created On 1/11/2025 - Updated for Equinox EV Correction 11/13/2025 - Updated Correction and Models. 4/10/2026 - Updated Correction and Models

