



# Service Bulletin

Bulletin No.: PIC6639A

Date: April, 2026

## PRELIMINARY INFORMATION

**Subject:** Intermittent HUD inop with U3000 SYM96

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Customer may comment of an intermittent inoperative HUD (Heads-up display) that may last over multiple key cycles.
<b>Cause</b>	The concern may be the result of a software anomaly.

### Correction

Complete Vehicle Wide Programming and check for HUD operation.

If HUD is operational return the vehicle to the customer.

If HUD is still non-operational refer to SI diagnostics.

OTA's will begin shortly.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2819505	Vehicle Wide Programming	Time will be provided by TLC

<b>Version</b>	2
<b>Modified</b>	01/28/2026 Created. 04/07/2026 Updated Correction

