

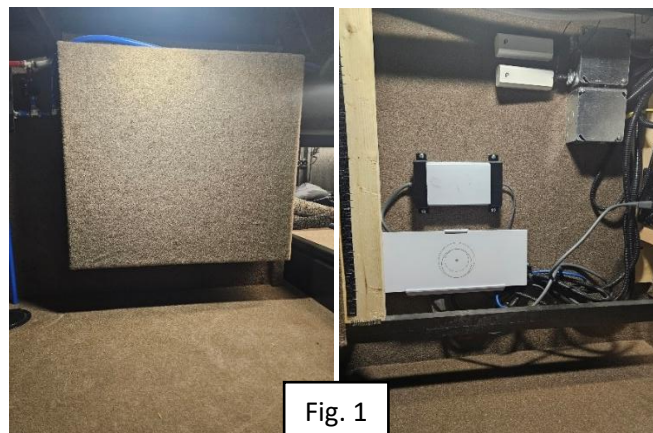
Wi-Fi Ranger Starlink Disconnect

Bulletin Type:	SRP	Publication Date:	April 2026
Bulletin #(s):	26-010	Make(s):	Entegra Coach
Job Code(s):	<i>**If affected unit has a warranty remaining, submit your claim following the normal process.</i>	Model(s):	Aspire, Anthem, Cornerstone, & Cornerstone Reserve
Flat Rate(s):		Model Year(s):	2026

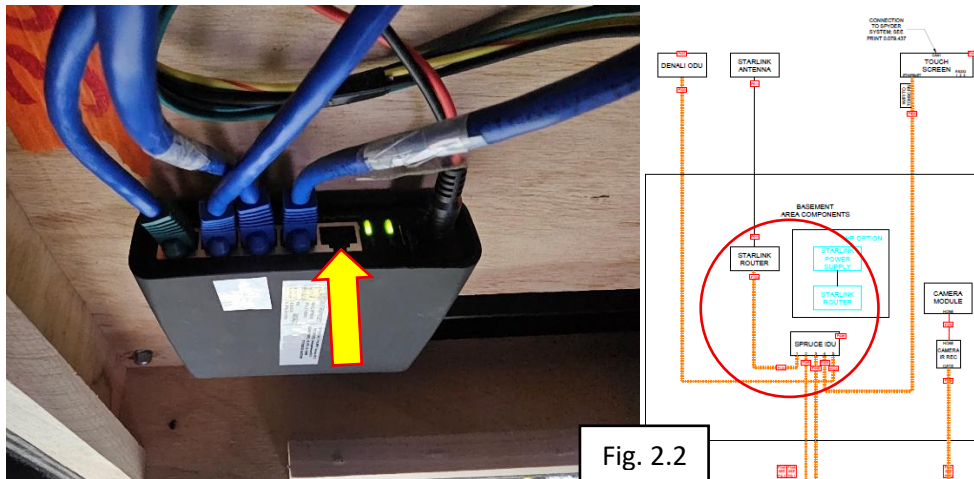
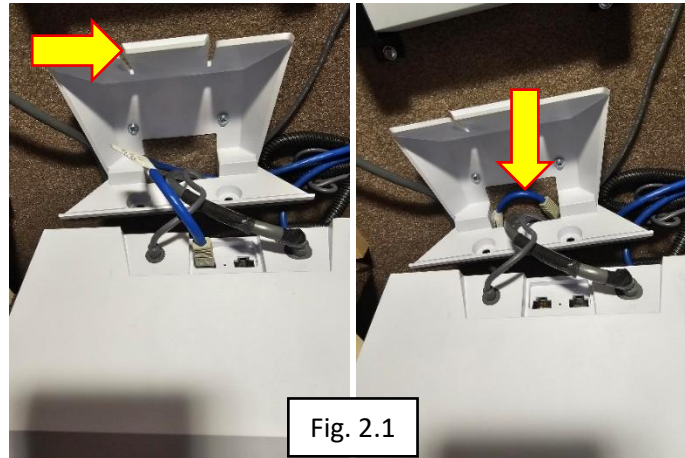
Incident:	Wi-Fi Ranger not allowing Starlink to connect
Affected Units:	2026 Entegra Coach Aspire, Anthem, Cornerstone, & Cornerstone Reserve coaches with the Standard Starlink.
Parts List:	Parts List: None
Misc. Tools & Supplies:	Tablet/Laptop/Mobile Device
Parts Return Information:	N/A

Wi-Fi RANGER STARLINK REPAIR INSTRUCTIONS

1. Locate the Starlink router located in the front driver side cargo bay. (Figure 1)
2. Remove the access panel held on with Velcro. (Figure 1)



3. Lift up on the top catch of the Starlink router bracket and pull the router forward toward you. Unplug the blue ethernet cable from the back side of the Starlink router and tuck it behind the mounting bracket.
 - a. **Note: You may also want to remove the ethernet cable from the Spruce router in the basement of the coach. You will remove the ethernet cable in port 1. (Figure 2.2)**



4. Select Wi-Fi, then connect your device to the Wi-Fi Ranger (router name) (Figure 3)



5. Once connected, in your web browser, type “mywifiranger.com”, this will take you to the control panel of the router.

6. Navigate to and select the “Setup” tab. (Figure 4)

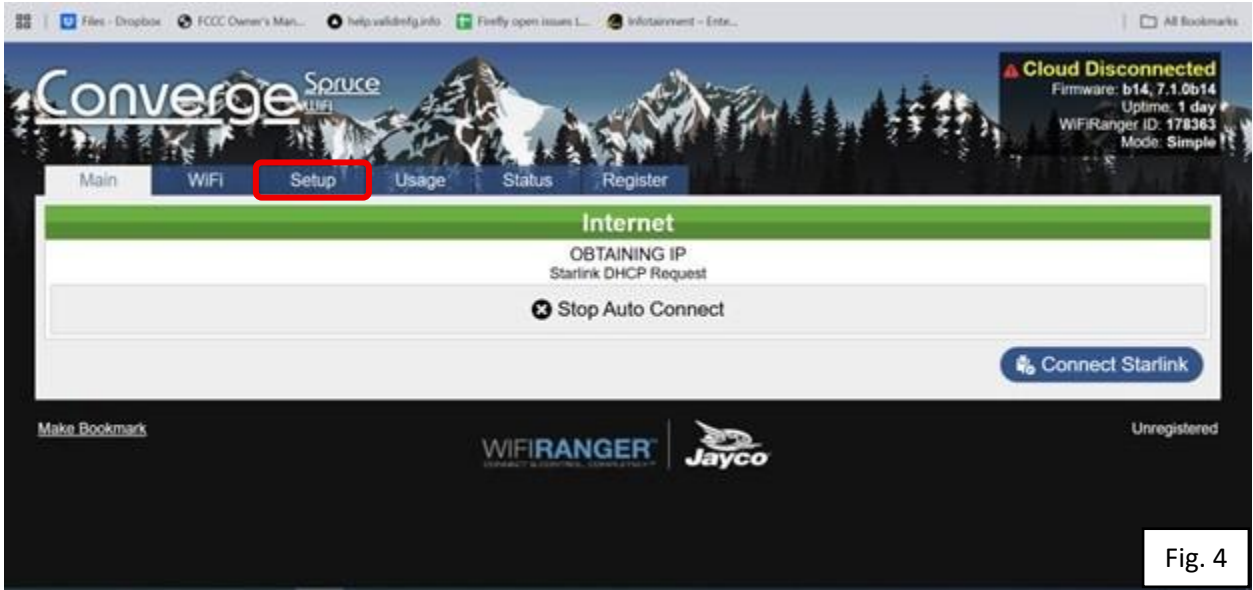


Fig. 4

7. Under Setup, enable “Internal WI-FI WAN 2GHz” & “Internal WIFI WAN 5GHz”; then change “Hide Advanced Features” to be OFF. (Figure 5)

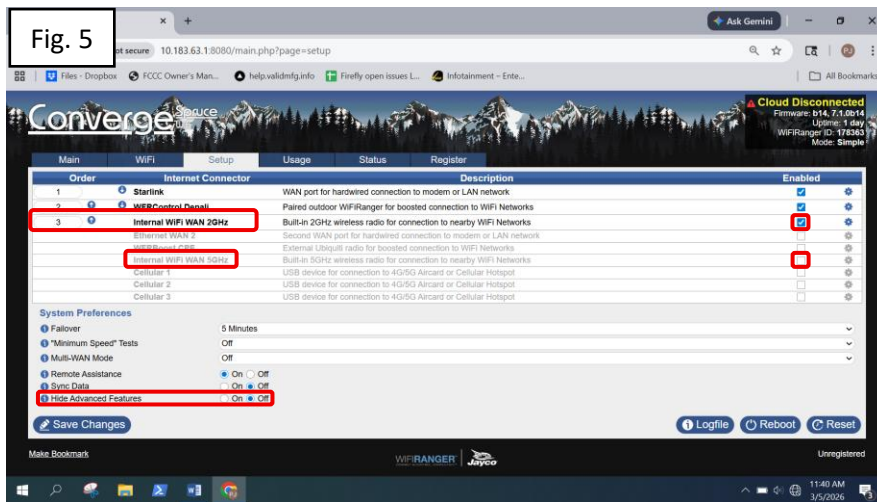
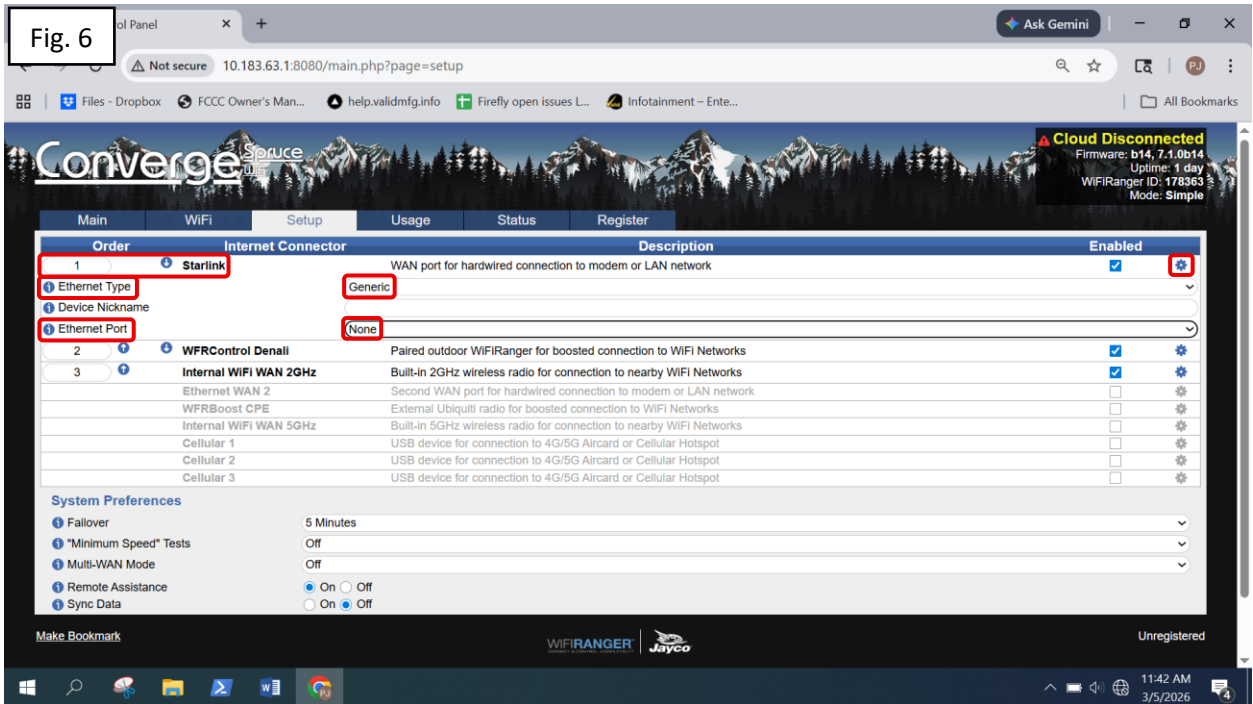


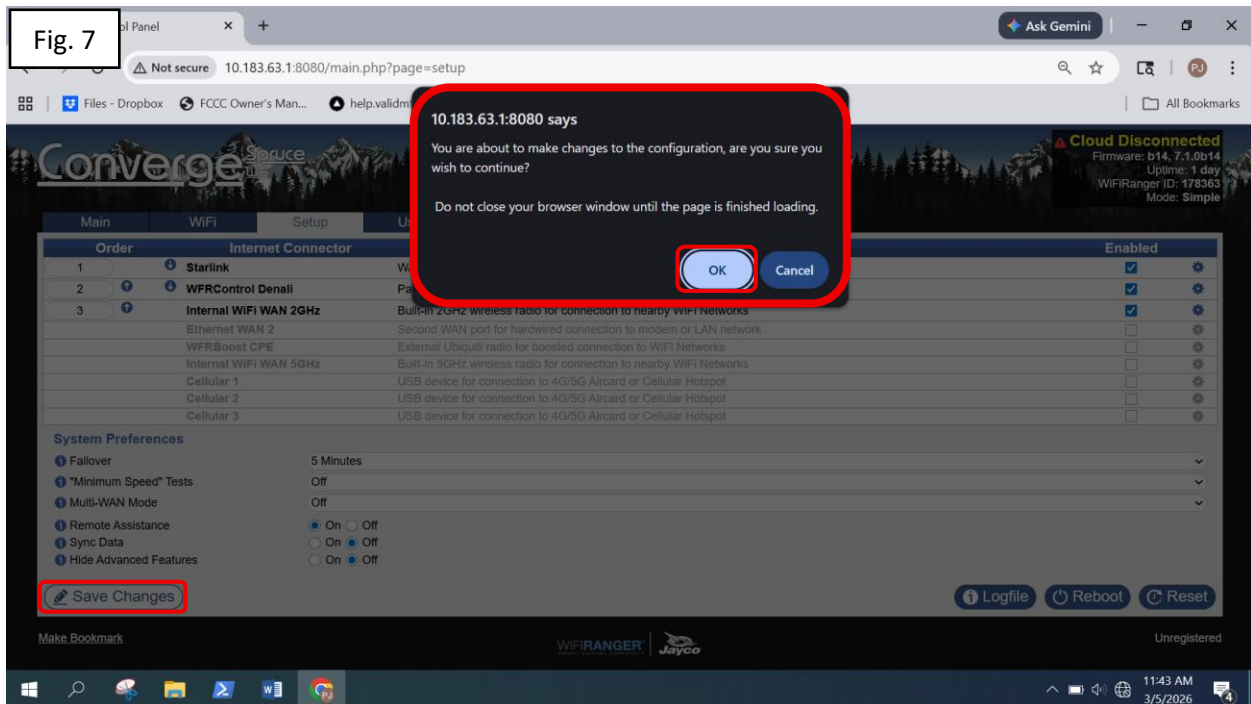
Fig. 5

8. Select line 1 (Starlink), then select the settings icon all the way to the right, this will prompt the settings dropdown. (Figure 6)
9. Change the Ethernet Type to “Generic” via the dropdown; then change the Ethernet Port to “None” via the dropdown. (Figure 6)



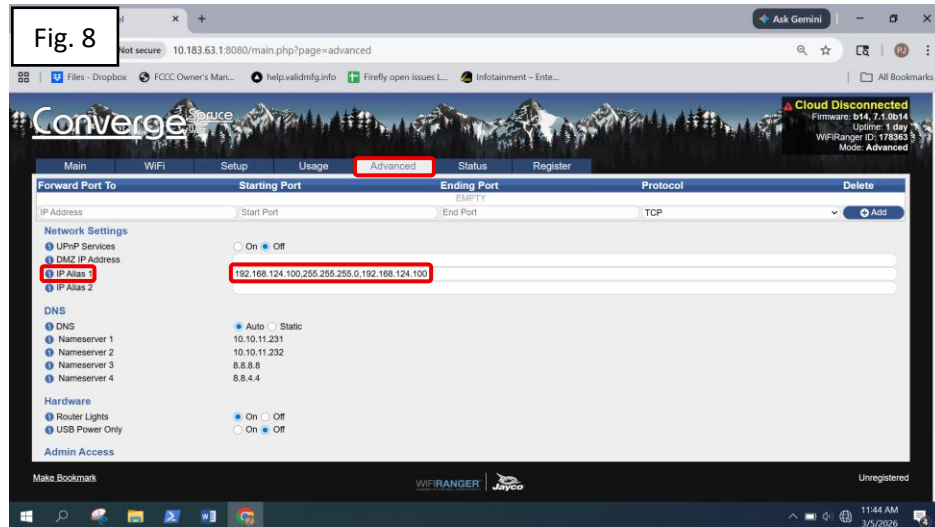
10. Scroll down to the bottom left of the page, select "SAVE CHANGES" (Figure 7)

11. It will ask you to confirm changes, select OK. (Figure 7)



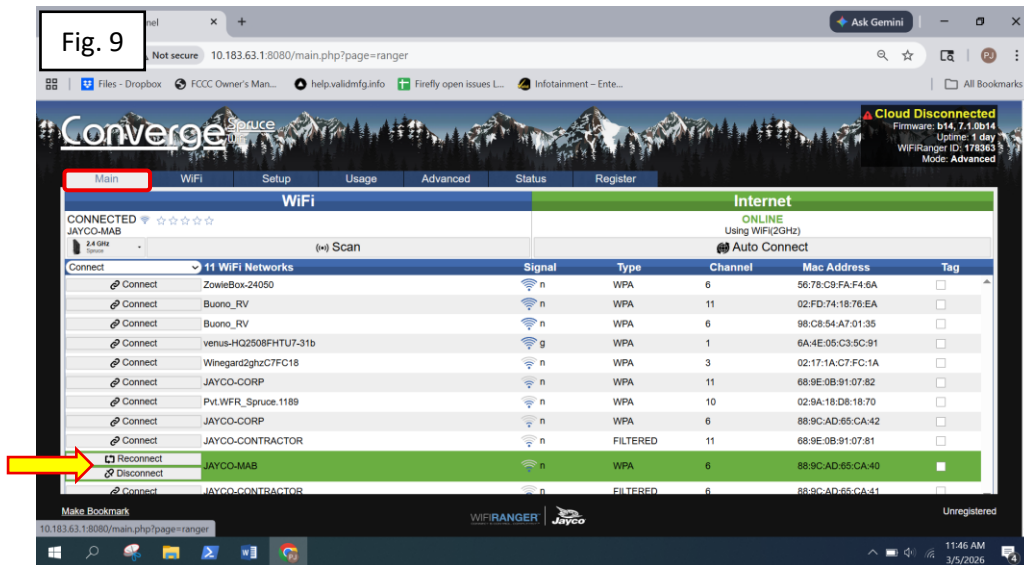
Wi-Fi RANGER STARLINK VERIFICATION INSTRUCTIONS

12. Navigate to the “Advanced” tab; verify IP Alias 1 = 192.168.124.100,255.255.255.0,192.168.124.100 (Figure 8)



13. Scroll to the bottom of the page and select save changes, then confirm by clicking ok.

14. Navigate to the “Main” tab, select the desired available Wi-Fi source and connect; you will need to provide the password of the network chosen to finish the connection. (Figure 9)



Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

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