

## Sirius XM Satellite Connections

|                       |                                                                                                                |                          |               |
|-----------------------|----------------------------------------------------------------------------------------------------------------|--------------------------|---------------|
| <b>Bulletin Type:</b> | TSB                                                                                                            | <b>Publication Date:</b> | April 2026    |
| <b>Bulletin #(s):</b> | 26-013                                                                                                         | <b>Make(s):</b>          | Entegra Coach |
| <b>Job Code(s):</b>   | 9803652                                                                                                        | <b>Model(s):</b>         | Centurion     |
| <b>Flat Rate(s):</b>  | 9803652A - .10 HR SXM<br>Satellite Inspection Only<br>9803652B - .75 HR SXM<br>Satellite Inspection and Repair | <b>Model Year(s):</b>    | 2026          |

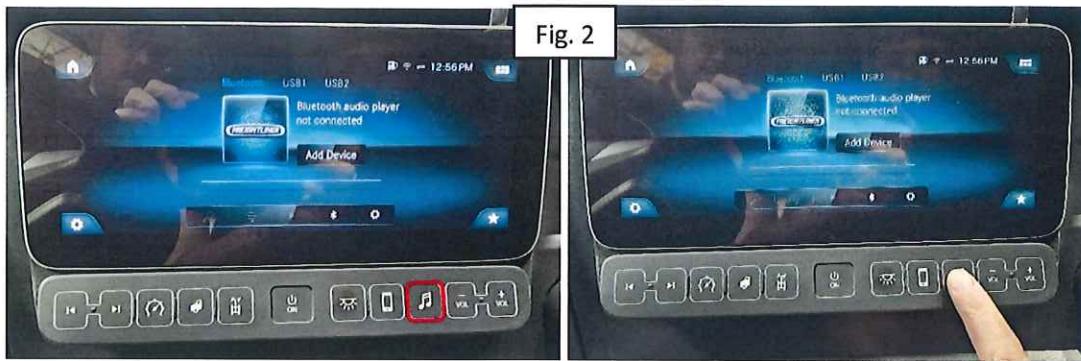
|                                    |                                                                                                              |
|------------------------------------|--------------------------------------------------------------------------------------------------------------|
| <b>Incident:</b>                   | Sirius XM Satellite is not connecting to the radio due to being mis-wired                                    |
| <b>Affected Units:</b>             | 2026 Entegra Coach Centurions                                                                                |
| <b>Parts Kit: N/A</b>              | Parts Kit #: N/A<br>N/A                                                                                      |
| <b>Misc. Tools &amp; Supplies:</b> | Screw Gun with Square Head Bit<br>Putty Knife/Trim Tool<br>Utility Knife<br>Self-Level Sealant and Caulk Gun |
| <b>Parts Return Information:</b>   | N/A                                                                                                          |

## SIRIUS XM SATELLITE INSPECTION INSTRUCTIONS

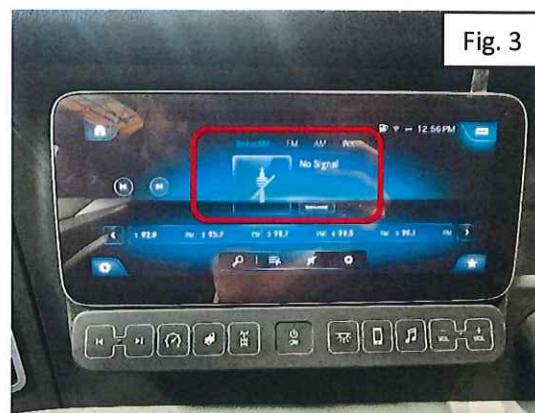
1. Select the "Home" button on the Navigation Console. (Figure 1)
2. Press the "Music Note" Icon on the Navigation Console. (Figure 2)
3. Press the "Music Note" for a second time, this should display Sirius XM as an option. (Figure 2)



Fig. 1



4. Select Sirius XM and check for signal. If the screen reads "No Signal" The repair will need to be completed. (Figure 3)
  - a. **NOTE: It is critical the coach is outdoors when testing for Sirius XM connectivity. If the coach is indoors, it will not be able to connect to the satellites even with the proper connections made in the roof.**



## SIRIUS XM SATELLITE REPAIR INSTRUCTIONS

1. Locate the fasteners securing the antenna to the roof of the coach. Using a screw gun with square head bit, remove them through the self-level. (Figure 4)

|                                                                                                                       |                |  |
|-----------------------------------------------------------------------------------------------------------------------|----------------|--|
|                                                                                                                       | <b>WARNING</b> |  |
| Indicates a potentially hazardous situation that, if not avoided, may result in death or serious injury.              |                |  |
|                                                                                                                       | <b>WARNING</b> |  |
| Ensure all power to the coach has been disconnected and the coach is fully powered off, prior to starting the repair. |                |  |

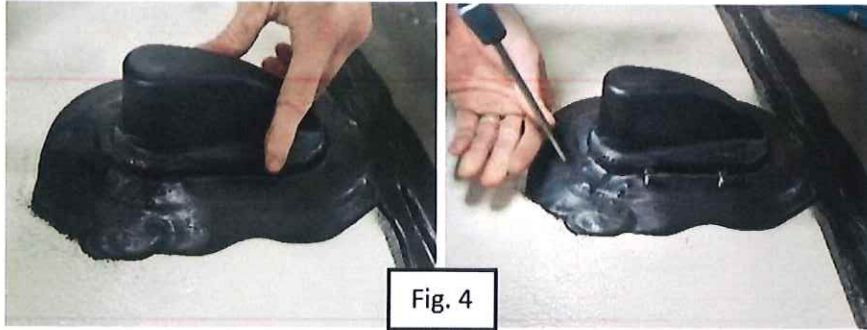


Fig. 4

2. Use a utility knife to score the self-level, on the coach, around the perimeter of the antenna base. (Figure 5)

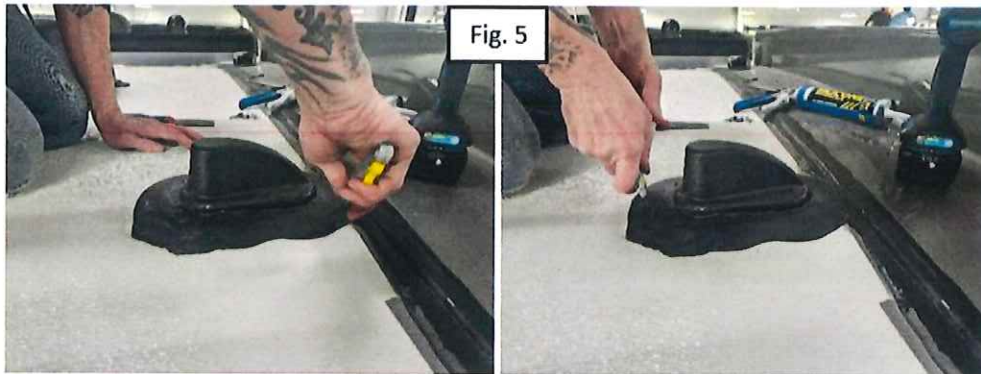


Fig. 5

3. Use a putty knife or trim tool to free the self-level from the roof of the coach. Then remove the self-level. (Figure 6)

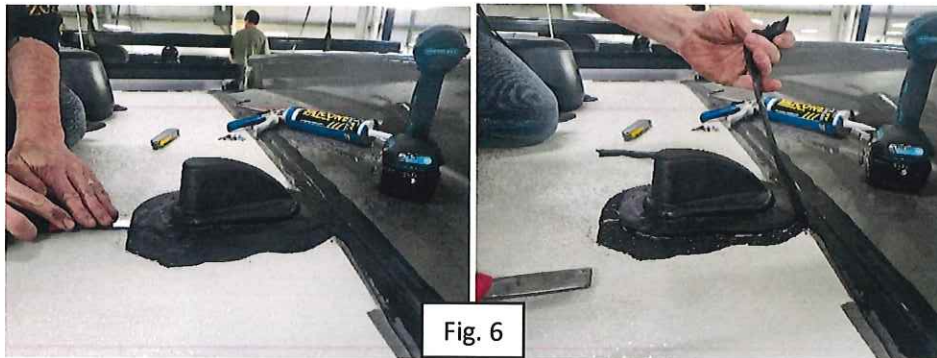


Fig. 6

4. Use the putty knife to free the antenna from the coach and pull the wiring through the roof cutout. (Figure 7)

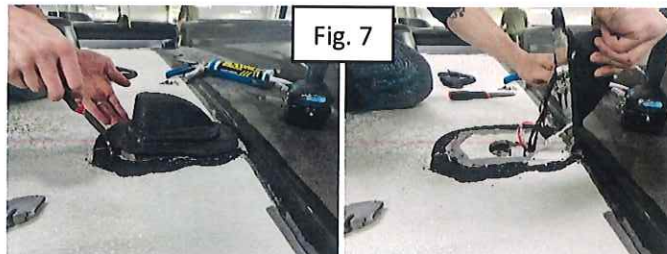
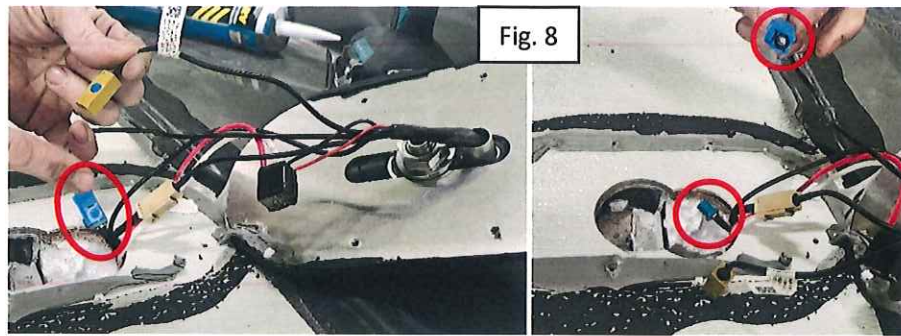


Fig. 7

5. Unplug the Aqua colored plug from the blue connector. (Figure 8)



6. Plug the aqua-colored plug into the yellow/mustard colored connector. (Figure 9.1)
  - a. **Note: The Hook up schematic below can be used to verify the Sirius XM is connected in the proper way.** (Figure 9.2)

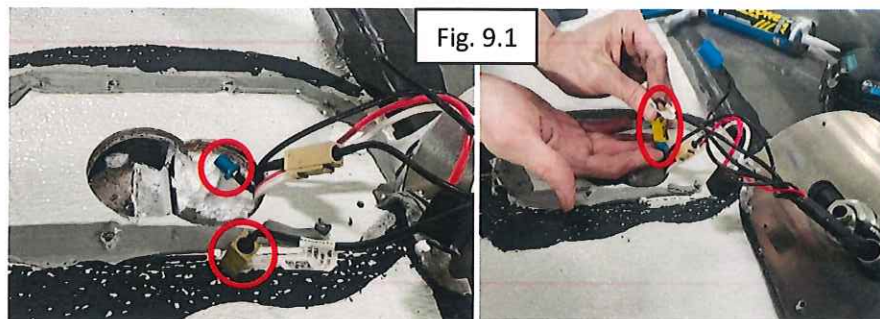
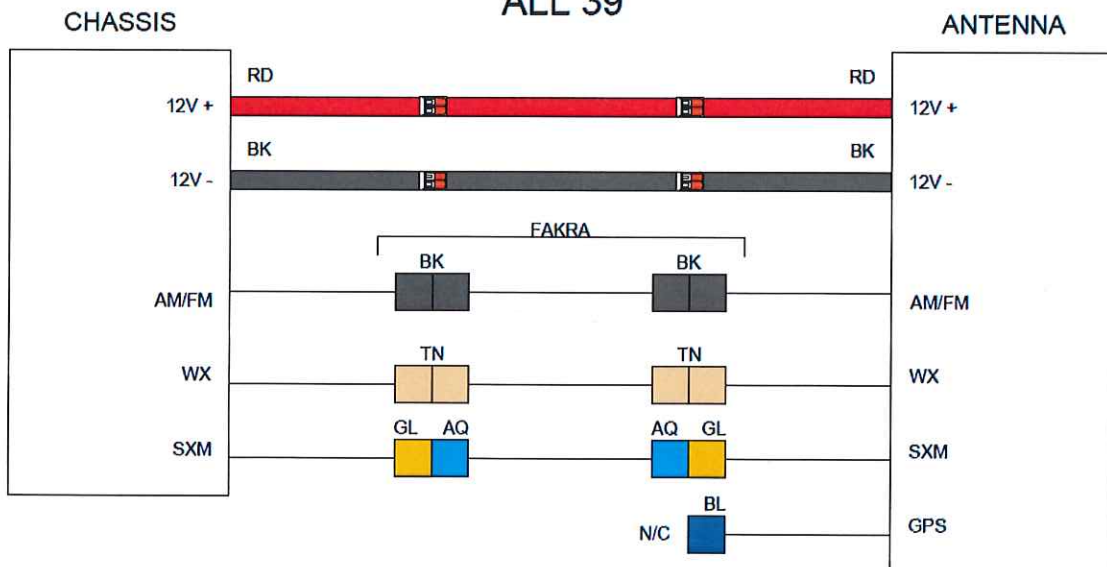
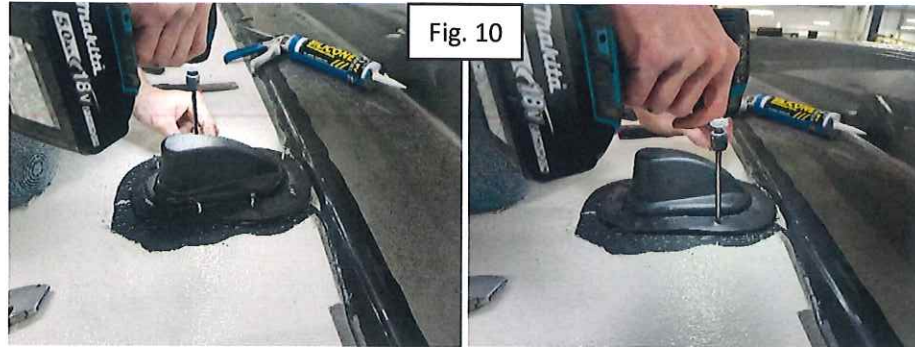


Fig. 9.2

## AIO ANTENNA ALL 39



7. Work the connections and wiring back into the roof of the coach through the wiring cutout.
8. Place the antenna onto the roof of the coach and ensure it sits flush.
9. Use the original 8 fasteners removed from the antenna to re-secure it to the roof of the coach. (Figure 10)



10. Apply a new layer of self-level sealant over the entire antenna base.
  - a. **Note: Allow the self-level to cure for the full duration, per the sealant manufacturers' recommendation.**
11. Take the coach outside and test Sirius XM again for functionality using the testing process above.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540



**Technical Service Bulletin Notification TSB #: 26-013**

**Unit Serial Number: DEVICEID**

April 2026

«Name»

«Address»

«City» «State» «ZIP»

Dear Valued Dealer,

Jayco has determined that certain 2026 Entegra Coach Centurions have an issue with the Sirius XM satellite connecting to the radio. The remedy is to repair the wiring.

Our records indicate that the following vehicle is currently part of the inventory at your dealership and requires the Service Bulletin repair prior to being retail sold:

DEVICEID»

If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for them. All pertinent information regarding this Service Bulletin is on file under the Case 26-013 TSB Lines in Jayco Partners.

If you have questions regarding this Service Bulletin, please contact the Jayco Customer Service Department at 800-283-8267.

Sincerely,  
Jayco Motorized Division



**Technical Service Bulletin Notification TSB #: 26-013**

Unit Serial Number: DEVICEID»

April 2026

«Name»

«Address»

«City» «State» «ZIP»

Dear Valued Customer,

Jayco has determined that certain 2026 Entegra Coach Centurions have an issue with the Sirius XM satellite connecting to the radio. The remedy is to repair the wiring.

Our records indicate that your vehicle is affected by this Service Bulletin. Please contact your nearest Jayco dealer to schedule an appointment. Present this letter as authorization to have the procedure completed at no cost to you.

«DEVICEID»

If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Jayco Motorized Customer Service Department at 800-283-8267.

We apologize for any inconvenience or concern this bulletin may cause and want to assure you that Jayco is taking all the necessary steps to ensure our product quality meets your expectations.

Sincerely,  
Jayco Motorized Division