

Window Lifter Short Stroke Closing Inoperative / Automatic Window Raising Inoperative

Topic number	LI72.40-P-071889
Version	2
Function group	72.40 - Door control
Date	4/7/26
Validity	MODEL 118; MODEL 238; MODEL 257; MODEL 217 (MOPF); MODEL 205.3 (MOPF); MODEL 205.4 (MOPF);
Reason for change	Cause and remedy adjusted

Complaint

When closing the door, the side window may remain slightly open (short stroke position).

Automatic window raising function of side window inoperative.

NOTE: Window is fully operational while holding the switch

Cause

Software in door control unit (N69/x).

Starting the engine at the same time as the door is closing (short stroke closure of window lifter) may result in a de-normalization of the window lifter system.

Remedy

Update the software in the affected door control unit (N69/x).

- This requires the door control unit (N69/x) to be commissioned.
- (Path: XENTRY Scope; Control units view; DCU-XX (N69/x); Adaptations; Commissioning)

Availability of the repair software in the field organization:

- Since 10.10.2020 for model series 238, 257, 217 (FACELIFT) and A/C205 (FACELIFT)
- Since 12.04.2021 for model series 118

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms

Body > Glazing > Window lifting mechanism/window operation > Remains stationary

Body > Glazing > Window lifting mechanism/window operation > Does not run up

Control unit/fault code

Control unit	Fault text
N69/1 - Left front door (DCU-LF) (DMFL177)	-
N69/2 - Right front door (DCU-RF) (DMFR177)	-
N69/1 - Left front door (DCU-LF) (DMFL222_MOPF)	-
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N69/1 - Left front door (DCU-LF) (DMFL222_MOPF)	-
N69/1 - Left front door (DCU-LF) (DMFL222_MOPF)	-
N69/2 - Right front door (DCU-RF) (DMFR222_MOPF)	-
N69/2 - Right front door (DCU-RF) (DMFR222_MOPF)	-
N69/2 - Right front door (DCU-RF) (DMFR222_MOPF)	-
N69/2 - Right front door (DCU-RF) (DMFR222_MOPF)	-
N69/3 - Left rear door (DCU-LR) (DMRL222_MOPF)	-
N69/3 - Left rear door (DCU-LR) (DMRL222_MOPF)	-
N69/4 - Right rear door (DCU-RR) (DMRR222_MOPF)	-
N69/4 - Right rear door (DCU-RR) (DMRR222_MOPF)	-

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
			72220EK	
			72230EK	
			73A30EK	
			73N30EK	