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Coding Information

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Title: WPL26-003G S13 Critical Oil Leak iApproval

Applies To: Service Director, Service Manager, Service Advisor, Technician, Warranty Administrator

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

03/16/2026 - French and Spanish translation requested.
03/13/2026 - Initial Article Release

WPL26-003G Critical Oil Leak Approval Requirement on S13 Engines

To ensure our shared customers receive the best possible ownership experience with the S13 engine, it is critical that all required service processes are consistently followed.

Since the launch of the S13 engine, it has been identified that strict adherence to repair quality is essential to support accurate root cause identification and deliver repairs that are successful, durable.

- Proper diagnostic procedures
- work performed by S13 trained technicians
- approved repair steps- as defined within the Oil Leak Diagnostic GUIDE.

Effective: April 13, 2026- All S13 *Critical Oil* leaks will now be required to have an Oil Leak Diagnostic GUIDE Completion Code or a Case File iApproval.

Beginning April 1, 2026, the S13 Critical Oil Leak will be added to the iApprovals tabs in the Service Portal.

To access the S13 Critical Oil Leak iApproval:

Enter the VIN into service portal and then navigate to the iApproval Tab.

Click the "Launch Process" button next to the S13 Oil leak iApproval. The guide session will launch and provide step by step procedures, finally providing a completion code when done.

Note: S13 Trained Technicians are to follow and complete a guide session for every critical oil leak concern.

Once the guide session is completed, the warranty claim can be submitted:

- Following the Guide direction/information

- Guide completion code entered in the Guide Tool area in the Claim Processing Portal.

Note: If the Guide session does not lead to a solution/repair process, then a tech service case file approval is required to be created. Please, do not open a case file until a Guide Oil Leak Diagnostic is performed.

List of Repairs considered to be Critical Oil Leak Repairs

Group	Noun	Description
12	335	Gasket, Cylinder Head
12	933	Gasket, Air Compressor Base
12	355	Camshaft Tower
12	573	Cover, Timing
12	108	Housing, Flywheel
12	242	Cover Gasket, Timing
12	236	Cover, Rocker Arm Gasket
12	183	Seal, ,Rear
12	371	Timing Gears or Chain & InjPump Drive Gears

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