SERVICE BULLETIN

M1721 2026-03-18

M1721: UPDATES TO 2026 SOFTAIL SERVICE MANUAL

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Rev	Revision (Rev) Description
2026-03-18	-	Initial release

Purpose for Service Bulletin

This bulletin informs dealers that the Regular Service Intervals table (pages 2-4 and 2-5) located within the printed 2026 Softail Service Manual > Maintenance > Maintenance Schedule section is incorrect. The table in the digital manual on Service Information Portal (SIP) is correct, as are the Maintenance Interval Checklists within the AMP system. Any printed Service Manuals ordered after March 2, 2026 contain the corrected tables.

Required Dealer Action

Table 2. Required Dealer Action

Category	Description	Required
1	Must Perform Repair	☑
2	Repair If Presenting Symptom	☐
3	Feature Pack- Customer/Dealer Paid	☐
4	Informational Purposes Only	☐

1. Print the attached Maintenance Schedule PDF file.

   a. PDF is attached to this bulletin in SIP. See bulletin M1714.

2. Remove or redact pages 2-4 and 2-5 of the 2026 Softail Service Manual (Part No. 94001372US) and replace with the attached Maintenance Schedule pages.

Vehicles Affected

2026: Street Bob (FXBB), Heritage Classic (FLHC), Breakout (FXBR), Fat Boy (FLFB), Low Rider S (FXLRS), Low Rider ST (FXLRST)

Markets Affected

United States only.

Part Numbers

Refer to Table 3.

Table 3. Part Numbers

Part No.	Item Description
94001372US	2026 Softail Service Manual

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									