

# V O L V O

## Volvo Car USA LLC

## Technical Journal

Technical Journal Title Performance Reduction When the Seatbelt is Unbuckled		Ref. No. TJ 37761.1.0	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3230	
Function Description Electric drive system, high voltage		Page Page 1 of 1	

### DESCRIPTION:

If a customer experiences a delay or hesitation when accelerating from a standstill after installing version 4.2.13 software, please follow the advice under "Service".

### CSC Customer Symptom Codes

Code	Description
1Q	Driving/Poor performance/lacks power/At take off
AL	Driving/Hesitates/surges/During acceleration

### DTC Diagnostic Trouble Codes

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536	ED	E400V6					2021-2023		-	202037-202316
539	ED	E400V6					2022-2023		-	202122-202316

### SERVICE:

Do not perform fault tracing or replace any parts before reading this journal.

An acceleration constraint from a standstill **when the driver's seatbelt is unbuckled** has been implemented and should be regarded as expected behavior.

The models listed in this journal are the first to receive this software, but it will be rolled out progressively throughout the coming months to all BEV vehicles.

### Abbreviations:

BEV- Battery Electric Vehicle

### Warranty claim info:

No warranty claims will be accepted for this TJ.

### VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use the concern area "Vehicle Report" and the sub-concern area "Support Needed", use function group 3230.