

Volvo Car USA LLC

Technical Journal

Technical Journal Title New Volvo Car UX in Centre and Driver Display		Ref. No. TJ 37480.2.0	
Issuer (Dept.) Technical Service		Issue Date 2/19/26	Status Date 3/3/26
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description Media, navigation and communication		Page Page 1 of 4	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Attachment

File Name	File Size
TJ_37480_1.jpg	0.1022 MB

DESCRIPTION:

* This Technical Journal is rewritten in its entirety.

When the vehicle has 5.0.X software installed, it includes the new Volvo Car UX for both Centre Display and the Driver Display, see attachment TJ_37480_1. installing the update, follow advice under "Service".

Note: XC90 Model year 2025, built 2025 week 46 and onwards has already the new Volvo Car UX in Centre Display from factory and will only get the Driver updated.

Model year 2026 and onwards has the new Volvo Car UX both in Centre Display and Driver Display from factory.

CSC Customer Symptom Codes

Code	Description
1C	Service/repair/Administrative and Factory scheduled maintenance
3L	Technician information/Repair information/Not for warranty use
2V	Technician information/Software/Vehicle communication/Not for warranty use

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-2025		-	202217-202516
225							2023-2025		-	202217-202516
227							2023-2025		-	202217-202516
234							2022-2024		-	202122-202416
235							2022-2025		-	202122-202516
236							2022-2025		-	202122-202516
238							2021-2025		-	202122-202516
246							2022-2025		-	202122-202516
256							2023-2025		-	202222-202445
536	EB	E400V23					2025-2025		-	202409-202516
536	EC	E400V5					2022-2023		-	202146-202217
536	ED	E400V6					2021-2023		-	202037-202316
536	EF	E400V2					2022-2023		-	202146-202316
536	EH	E400V8					2024-2025		-	202317-202516
536	EP	E400V16					2024-2025		-	202317-202516
536	ER	E400V12					2024-2025		-	202317-202516
536	EY	E400V19					2025-2025		-	202417-202516
536	K7	BK7KERS					2023-2025		-	202217-202516
536	K8	BK8KERS					2023-2025		-	202150-202516
536	K9	BK9KERS					2023-2025		-	202222-202516
536	L1	BL1KERS					2023-2025		-	202217-202516
536	L3	BL3KERS					2023-2025		-	202222-202516
536	L5	BL5KERS					2023-2025		-	202222-202516
539							2022-2025		-	202122-202516

SERVICE:

Volvo Cars strongly recommends the workshop inform the customer after software download about the new Volvo Car UX before the vehicle leaves the workshop.

Recommended actions:

1. Perform a brief demo with the customer to highlight the key differences and navigation flow. This helps the customer become familiar with the new upgrade screen offers the same user experience as the 9" screen).
2. Refer the customer to the vehicle user manual for more detailed guidance: <https://www.volvocars.com - support/User manual/ Displays, software and phone/Centre display/ centre display views>. Information can also be found on the support site, <https://www.volvocars.com>.

Technicians can access trainings on Thrive - Learning Portal, suggested training module: VCC533.

Abbreviations:

UX - User Experience

Warranty claim info:

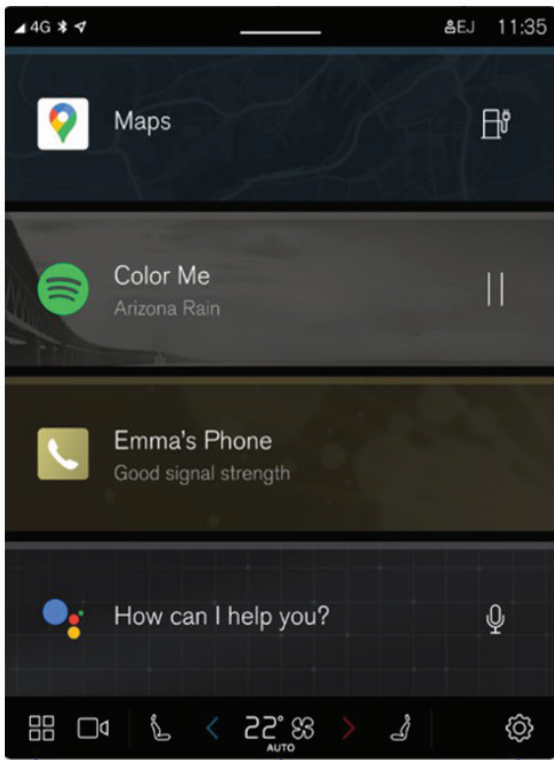
No warranty claim is accepted for this TJ.

VEHICLE REPORT:

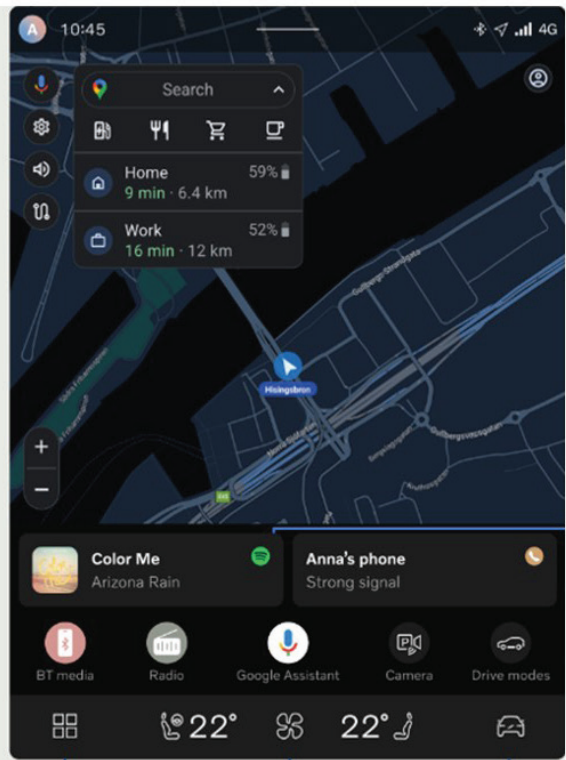
Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3900.

To view TJ attachments continue to next page. This TJ has one attachment.

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iCUP



One HMI

TJ_37480_1.jpg