

Technical Journal

TITLE:

PS Cold Cabin Temperature Observed with Infrared Windscreen

REF NO: TJ 37529.4.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2026-03-05	STATUS DATE: 2026-03-16
FUNC GROUP: 8431	FUNC DESC: Windscreen	Page 1 of 3	

Rows beginning with * are modified

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Attachment

File Name	File Size
TJ_37529_1.pdf	0.0319 MB

DESCRIPTION:

*VST OP number removed.

If customers report an unusually cold cabin environment during sunny conditions with a FUYAO manufactured windscreen, the issue may be caused by overestimation of the sun load, please follow the advice under "Service".

CSC Customer Symptom Codes

Code	Description
06	Temperature control/A/C too cold
8E	Temperature control/Heater not hot enough in front section
KK	Temperature control/Heater not hot enough
SY	Temperature control/Heater not hot enough in rear section
2V	Technician information/Software/Vehicle communication/Not for warranty use

DTC Diagnostic Trouble Codes

Technical Journal 37529.4.0

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2025-2025	70	-	202525-202545

SERVICE:

*This is only applicable for the glass manufactured by FUYAO (See the attached picture). In cases where the cabin climate feels colder than expected under sunlight, and sometimes that is even difficult to adjust using standard temperature settings.

There is NO need for a windshield replacement. Please perform QB 1074. Vehicles equipped with VCUv2 contain the correct parameter files.

Warranty claim info:

*No warranty claim is accepted for this TJ.

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8431.

To view TJ attachment continue to next page. This TJ has one attachment.



TJ-37529