

Technical Journal

TITLE:

Frequent Alarm Trigger

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|--|--|---|--|
| REF NO: TJ 37485.2.0 | ISSUING DEPARTMENT: Technical Service | CAR MARKET: United States and Canada | |
| PARTNER: 3 US 7515 Polestar | | ISSUE DATE: 2026-02-11 | STATUS DATE: 2026-02-13 |
| FUNC GROUP: 3662 | FUNC DESC: Burglar alarm equipment | Page 1 of 2 | |

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

*Updated recipients list and Service

If the vehicle issues false alarms repeatedly without an apparent cause, refer to the instructions in the "Service" section.

CSC Customer Symptom Codes

| Code | Description |
|------|-------------------|
| KH | Alarm/False alarm |

DTC Diagnostic Trouble Codes

Vehicle Type

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|---------------|------------------|
| 814 | | | | | | | 2025-2025 | | - | 202503-999952 |

SERVICE:

Before replacing any parts, follow instruction below:

- *1. Software version 4.2.9 includes an improvement and is available in Vida. If the issue persists after the SW update, proceed to the next step.
2. Connect the vehicle to VIDA and check for any DTC related to the alarm being triggered. Check: CEM>Diagnostic Sequences>Alarm Trigger Cause
3. If the event is triggered by IMS, replace the part (Part number, 80040481).

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Abbreviations:

IMS - Interior Motion Sensor

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Note, that the TJ number must be stated in the repair order text.

VST Operation Number

| VST Operation Number | Description |
|----------------------|--|
| 98817-2 | DTC readout/reset incl. VIDA connection acc. to TJ |

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 3662.