

Technical Journal

TITLE:

PS No Auto Seat Adjustment While Switch Profiles

REF NO: TJ 37601.4.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2026-02-05	STATUS DATE: 2026-02-12
FUNC GROUP: 8526	FUNC DESC: Adjustment device, assembly parts	Page 1 of 2	

Rows beginning with * are modified

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DESCRIPTION:

* Updated under service, VST operation number and vehicle types.

If customer **switch profiles and not experience the automatic adjustment of driver seat and side mirrors to work** please follow the instructions under “**Service**”.

This only applies on vehicles with core specification = **manual adjustable steering column** (RR02 Steering Column Type Steering column type B manual adj.).

CSC Customer Symptom Codes

Code	Description
TG	Door mirrors/Automatic adjustment (memory) does not work
UO	Front seat/Automatic adjustment (memory) does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2026-2026		0070001-0070700	202517-202604

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SERVICE:

***DO NOT replace any parts** due to this symptom.

This issue is now resolved in SWVU 2.1.22 last VIDA update please perform a software upgrade according to TJ 35361.

If issue remains after SW update it may be the seat calibration that need to be re-calibrated if still not resolved please write a report "support not needed Polestar".

*Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Note, that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
98820-2	Software download incl. VIDA connection acc. to TJ

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8526.