

 Connection offline

Technical Service Bulletin

Transaction No.: **2081456/1**

91 Audi Connect Short lived remaining charging duration displayed in myAudi app

Release date: Mar 24, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025	All	Not applicable

Customer states:

When the vehicle is connected for charging and the vehicle is ready for charging (LED switched from white to green in charging flap), the remaining charging time is displayed as being "Less than 1 min. to 100%" in the myAudi app for a short time (Figure 1) (while the charging time is being calculated).



Figure 1. Remaining charging time message.

Workshop findings:

The complaint can be reproduced.

Technical Background

Software issue.

Production Solution

Optimized software introduced in production from week 36/2025.

Service

This TSB replaces Pending Service Solution (PSS) TSB 2078072: *91 PSS Audi Connect Short lived remaining charging duration displayed in myAudi app.*

Please check whether TSB 2079690: *00 Combined software update 03.10.00/C (28.13.01) KD2* is visible for this vehicle. If this is the case, please perform the combined software update described in TSB 2079690.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	8711		
Damage Code:	KD02		
Labor Operations:	Software update, including connecting battery charger	0151 0010	See SRT with associated operations
	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drives, and additional work)	0151 0040	130 TU
	In the case of additional attempts after flash abort occurred, an additional lump sum of 50 time units can be claimed per flash cancellation	0150 9999	50 TU Per each documented attempt
Claim Comment:	As per TSB 2081456/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

Additional Information

All part and service references provided in this TSB (2081456) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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