



# Service Bulletin

Bulletin No.: PIT3271Q

Date: April, 2026

## PRELIMINARY INFORMATION

**Subject: Guidelines When Changing Tire And Wheel Size**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
All*	All*	2003 - 2026		All	All	All	All

\* Except Silverado Med Duty and LCF Models

### Supersession Statement

This PI was superseded to update the Correction and Models. Please discard PIT3271P.

### Condition / Concern

A request may be made for a variety of reasons to change the tire size on a vehicle.

### Correction

General Motors will ONLY support a tire calibration for tires that have been sized, tested and designed for the vehicle in question and its applications. The only way to confirm that a calibration is available would be to visit YOUR sales department. Using the sales order guide, if you can build a vehicle, using the same make, model year, trim, and meet any restrictions listed in the tire section, GM will have a corresponding calibration available.

Note: When changing tire size for new vehicles prior to the first sale and/or a tire/wheel size that may require a different pressure or alter the cargo carrying capacity of the vehicle, refer to # 12-00-89-007B: Dealer Responsibility for Cargo Carrying Capacity Labeling.

Once the tire application has been confirmed per the sales guide, contact Techline Customer Support Center (TCSC) per the following:

VCI numbers can be requested through Techline Customer Support Center (TCSC) using the applicable method below:

- For US ONLY: VCI support does NOT require a call to TCSC and can be provided by using the CXConnect portal in GlobalConnect. If additional support is needed once your case is created, contact TCSC at 1-800-828-6860. If calling is required, select "Prompt 3" for VCI support. For US only: A CX Connect case is highly recommended in order for the team to provide the quickest support. In the near future, a CX Connect case will be required for support.
- For Canada: Contact TCSC at (English: 1-800-828-6860, French: 1-800-503-3222).
- For all other regions: Contact your regional Technical Assistance team for Global Techline Support.

Please do not call Technical Assistance Center for these concerns.

**Note:** There may be a cost to the customer for this service. This is NOT a feature that is covered under the manufacturer's warranty.

### Examples:

First example - A customer with a 2019 Chevrolet Silverado 1WT Regular Cab built with 255/70/R17 tires would like to install a set of wheels and tires from a 2019 Silverado 1CX Double Cab, which came with 275/60/R20 size tires. Based on the order guide, the 1WT trim is only available with either 255/70R17 or 265/70R17 size tires. For this reason, a calibration will not be offered for this application.

Second example - A customer with a 2018 Chevrolet Colorado 2LT Crew Cab built with 255/65/R17 size tires would like to install a set of wheels and tires from a 2019 Chevrolet Colorado Z71 with 265/65/R17 size tires. From the order guide, the 2LT trim is only available with either 255/65/R17 or 265/60/R18 size tires. For this reason, a calibration will not be offered for this application either.

