



Service Bulletin

Bulletin No.: PIP6102A

Date: March, 2026

PRELIMINARY INFORMATION

Subject: 8T65 2.5L LK0 Engine Stall After Remote Start or Warm Up in Cold Ambient Temperature

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025-2026		ALL	ALL	LK0	MF8
Chevrolet	Traverse	2024-2026		ALL	ALL	LK0	MF8
GMC	Acadia	2024-2026		ALL	ALL	LK0	MF8

Involved Region or Country	North America
Condition	Customer may complain of an engine stall after a remote start or after their vehicle is started and it warms up. The vehicle may stall after the first shift into drive or reverse in cold ambient temperatures less than 32 (0 C)degrees Fahrenheit. No DTCs will be present for this issue.
Cause	The cause is currently under investigation by engineering and is suspected to be related to the torque converter.

Correction

Note: If any DTCs are set follow DTC diagnostics for applicable DTCs before proceeding with this bulletin.

1. Verify that your customer's vehicle is stalling only after a remote start or idling to warm up for 5+ minutes and that the stall occurs upon a shift into gear. Also verify that the outside temperature during the stall is below 32F (0 C).
2. If the customer's vehicle stalls, replace the torque converter.

Parts Information

Description	Part Number	Qty
24063100	Torque Converter	1
11547841	Drive Train Front Suspension Cradle Bolt	4
26416290	Exhaust System Intermediate Gasket	1
26381263	Exhaust System Rear Gasket	1
11612295	Front Wheel Drive Shaft Nut	2

Description	Part Number	Qty
90223082	Front Wheel Drive Shaft Retaining Ring	2
11611965	Front Wheel Drive Shaft Washer	2
11549251	Transmission Rear Mount Bolt	2
11609598	Transmission Rear Mount Bracket Bolt	3
12739848	Turbocharger Exhaust Pipe Gasket	1
19132944	Power Transfer Unit Half Shaft Seal (AWD only)	1
23277803	Power Transfer Unit Interface Seal (AWD only)	1
23432713	Power Transfer Unit Propeller Shaft Retainer (AWD only)	1
23321677	Power Transfer Unit Propeller Shaft Seal (AWD only)	2
23432713	Propeller Shaft to Differential Carrier Interface Retainer (AWD only)	1

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8481388*	Torque Converter Replacement due to stall after remote start	Traverse AWD: 12.3 Traverse FWD: 10.0 Acadia AWD: 12.3 Acadia FWD: 10.0 Enclave AWD: 12.6 Enclave FWD: 11.3
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	02/10/2026 Created on 03/30/2026 Update to the condition, cause, correction, parts and warranty sections.

