

PHEV WILL NOT CHARGE

Customer Voice:

- "PHEV battery will not take a charge when I plug it in."

Status:

- PHEV emergency cable release, not returning to the relaxed position.

Action – Service Request:

- There is a new workflow released in TOPIX for this concern.
- **Charge Socket Plug Lock Inoperative- Emergency release cable stuck.**
- Select symptom: **Electric vehicle> Charging> Vehicle will not charge.**
- The workflow will be available on TOPIX.
- You will open the charge port and visually inspect as the test is run.
- The charge status LED and lock actuator will move, you will be able to see the pin protrude and retract.
- If the pin does not operate properly, the workflow will direct you to check the release actuator and emergency release cable.

- Range Rover**
- 23MY onward Range Rover PHEV
 - 23MY onward RR Sport PHEV

