



**SSM 54706 2024–2026 Nautilus - Front Driver And/Or Passenger Heated Seat Inoperative With DTCs B120A:2A And/Or B1208:2A - Built On Or Before 06-Nov-2025**

Some 2024–2026 Nautilus vehicles built on or before 06-Nov-2025 may exhibit an inoperative driver heated seat with diagnostic trouble code (DTC) B1208:2A stored in the driver seat module (DSM) and/or inoperative front passenger heated seat with DTC B120A:2A in the passenger front seat module (SCMB). To correct the condition, reprogram the DSM and SCMB using the latest software level of the Ford Diagnosis and Repair System (FDRS) scan tool. For claiming, use causal part 14C708 and labor operation MT14C708SSM up to 0.4 hours.