

<b>Reference</b>	SSM000025
<b>Models</b>	New Range Rover / L460 2022 → Onwards New Range Rover Sport / L461 2023 → Onwards
<b>Title</b>	Range Rover L460 and Range Rover Sport L461 - HVAC Deep Clean InControl Remote App function fails
<b>Category</b>	Electrical
<b>Last modified</b>	11-Mar-2026 08:41:00

**Content**

Issue:

- 'Deep Clean' is an InControl Remote App feature on vehicles equipped with the following HVAC option where the vehicle will run for an extended period to purge and cleanse the cabin air. AIR PRG/INSTN+PATHGN/PM2.5/CO2. This HVAC option may be identified through Vehicle Features within TOPIx Cloud.
- Concerns were identified on L460 and L461 vehicles where the Deep Clean option through InControl Remote fails to run with error stating 'Low Battery'
- Normal Vehicle Engine Start, Remote Climate Start and Eco Stop/Start function are reported to operate without fault.

Cause:

Engineering has provided updates on this topic since last SSM revision.

- Software is released only for 24MY+ vehicles. No BCM/GWM currently released for 22-23MY MLA.
- 24MY+ PHEV vehicles will still report 'Low Battery' warning if the EV Departure mode is set to 'RANGE' as this will inhibit functions that will consume battery power and reduce range. The 'COMFORT' setting must be selected for Deep Clean function to run.

Action:

24MY+ Vehicles:

- Perform BCM/GWM software update through TOPIx or OS4.4.1 SOTA campaign, charge battery and allow vehicle to sleep. Then test Deep Clean function.
- If Deep Clean Function Low Battery warning persists, verify if PHEV vehicle and confirm EV Departure mode is set to 'COMFORT' and retest.

22-23MY Vehicle:

- Ensure 12v SBU Lithium-Ion battery is fully charged and if Deep Clean function continues to fail, raise a Technical Assistance case for further review and guidance.

SSM will continue to be revised as updated information becomes available.

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