



SERVICE ACTION

Global Service Action
Number: D061v2

Changes are highlighted in blue

Subject: Turbocharger Coolant Feed / Return Leak	Publication No.: D061v2
	Model: Range Rover (LK)
	Model Year: 2023 - 2024
	Model: Range Rover Sport (L1)
	Model Year: 2023 - 2024
	Model: Defender (LE)
	Model Year: 2023 - 2024
	Expiry Date: 28 February 2028

To:	The National Sales Company (NSC), importers, retailers and authorized repairers in China, Jaguar Land Rover North America, LLC, Jaguar Land Rover Canada ULC, Middle East and North Africa (MENA) and Overseas.
For the Attention of:	The approved JLR retailer / authorized repairer.
Important:	<p>NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized JLR retailer / authorized repairer to determine if this campaign applies to a specific vehicle.</p> <p>This campaign has been issued to provide the relevant repair instructions, parts and warranty information. This campaign is valid for two years only. Repairs must be completed prior to the expiry date at the top of this campaign.</p> <p>The campaign has been re-issued to advise JLR retailers / authorized repairers that the campaign now affects vehicles in China.</p>

FOR THE ATTENTION OF ALL:

DESCRIPTION OF ISSUE

A concern has been identified on certain 2023 model year to 2024 model year Defender, Range Rover and Range Rover Sport vehicles equipped with the INGENIUM I6 3.0L petrol engine. Coolant may leak from the turbocharger coolant hose O-rings, resulting in engine coolant escaping into the engine compartment and subsequent illumination of the low coolant warning indicator on the instrument cluster.


ACTION TO BE TAKEN

At the next opportunity, you are requested to repair the vehicle.


Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

JLR retailers / authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

An owner may indicate that a repair has already been completed for this concern, in which case the full cost of the repair should be reimbursed. Refer to the warranty section of this campaign for details of the Customer Reimbursement and Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

	The following applies to: [NORTH AMERICA]
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FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:

	The following applies to: [NORTH AMERICA]
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Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailer / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

SERVICE INSTRUCTION - D061V2

Parts Information

Parts for this campaign are being distributed to market(s) as required. You must only order parts when a confirmed repair date is set.

The parts below must be ordered through JLR in the normal manner.

Description	Part Number/Sundry	Qty/£
O-Ring seal	104123612	2
Coolant top-up	*ZZZ999	£5

NOTE:

*An allowance equivalent to £5.00 Sterling has been allocated for engine coolant top-up.

SROs

Description	SRO	Time
Turbocharger Cooling Inlet and Outlet Pipe - O-rings – Renew	26.32.90	0.9
Drive in / drive out	02.02.02	0.2

NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

Warranty Information

Warranty claims must be submitted quoting program code D061 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program	Option	Description	SRO	Time	Part Number	Quantity/£
D061	A	Turbocharger Cooling Inlet and Outlet Pipe - O-rings – Renew	26.32.90	0.9	104123612 ZZZ999	2 £5
D061	B	Turbocharger Cooling Inlet and Outlet Pipe - O-rings – Renew Drive in / drive out	26.32.90 02.02.02	0.9 0.2	104123612 ZZZ999	2 £5

NOTE:

The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted in accordance with the current JLR Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.

Customer Reimbursement and Related Damage Process

NOTE:

If there is a requirement to claim for related / consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPIx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).

SERVICE INSTRUCTION

1. Renew the turbocharger cooling inlet and outlet pipe O-ring seals (refer to: TOPIx Workshop Manual section - 303-04: Fuel Charging and Controls - Turbocharger - INGENIUM I6 3.0L Petrol - Removal and Installation - Turbocharger Cooling Inlet and Outlet Pipe - O-Ring Seals).

SAMPLE CUSTOMER LETTER - FOR INFORMATION ONLY

Name
Address line 1
Address line 2
Address line 3
Post Code

Vehicle Identification Number (VIN):
Registration Number:
Program Number: D061

Date: month/year

An important message for owners of Range Rover, Range Rover Sport and Defender vehicles

Dear

We are providing an Owner Notified Campaign free of charge to owners of certain 2023 model year to 2024 model year Range Rover, Range Rover Sport and Defender vehicles equipped with the INGENIUM I6 3.0L Petrol engine. Our records show that you are one of these customers, and this letter explains the scope of this Owner Notified Campaign

A Vehicle Health message advising that a quality repair is required for the vehicle will be displayed on the vehicle touchscreen for this concern. The message will remain in the Vehicle Health message center for 7 days after it is sent, even if the campaign is completed.

Why are we contacting you?

We have found that coolant may leak from the turbocharger coolant hose O-rings, resulting in engine coolant escaping into the engine compartment and subsequent illumination of the low coolant warning indicator on the instrument cluster.

What will your JLR retailer / authorized repairer do?

JLR will renew the turbocharger cooling inlet and outlet pipe O-ring seals. This will be done free of charge under the terms of this program.

How long will it take?

The work on your vehicle will be completed as quickly and efficiently as possible in order to minimize inconvenience to you. Your JLR retailer / authorized repairer will be able to advise how long your vehicle will be required for when a booking is made.

What we are asking you to do

Contact your preferred JLR retailer / authorized repairer without delay. To book your vehicle in for this action, you must provide your JLR retailer / authorized repairer with the following details, which are at the beginning of this letter:

- The VIN for your vehicle
- Vehicle registration number of your vehicle.
- The Program Number for the action.

If you do not have a JLR retailer / authorized repairer, access www.landrover.com for contact details.

If you have trouble getting your vehicle repaired promptly and free of charge, contact the JLR retailer / authorized repairer Service Manager for assistance.

4/5/26, 8:28 PM

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Thank you for attending to this important matter.

Yours sincerely

Head of Business