

Technical Service Bulletin

Topic	Left-Hand Muffler - No Exhaust Gas Flying Spur V6 PHEV
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2080971/1
Level	EH
Status	Released for publishing
Release date	Mar 4, 2026

New customer code

Object of complaint	Complaint type	Position
engine -> exhaust system, exhaust gas recirculation, emissions control -> exhaust tailpipe	noises, vibrations -> noise	
engine -> exhaust system, exhaust gas recirculation, emissions control	functionality	
engine -> exhaust system, exhaust gas recirculation, emissions control -> exhaust tailpipe	functionality -> operation sequence incorrect	

Vehicle data

Flying Spur | V6 PHEV

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZG23GB	2022	E		DGPF	UNS	UQQ
ZG23GB	2023	E		DGPF	UUR	UQQ
ZG23GB	2023	E		DGPF	UUR	UZK
ZG23GB	2024	E		DGPF	USS	UQQ
ZG25GB	2023	E		DGPF	USS	UQQ
ZG25GB	2023	E		DGPF	USS	UZK
ZG25GB	2024	E		DGPF	USS	UQQ

Documents

Document name
master.xml

Condition

Customer Statement

Customer may report that the left-hand muffler does not emit exhaust gases, appears cold to the touch, or shows no visible condensation, in contrast to the right-hand muffler.

Workshop Findings

Customer findings are verified in the workshop.

During inspection, it is observed that the left-hand muffler outlet shows no exhaust flow from the tailpipe, while the right-hand muffler operates normally. No DTCs are stored following a diagnostic scan.



Figure 1. Left-hand muffler outlet

Technical Background

This condition is design intent, the left-hand muffler is manufactured with an internal blockage, and exhaust gases are routed exclusively through the right-hand muffler via a cross pipe positioned upstream in the exhaust system. This is normal behaviour and not a defect.

Production Solution

Not applicable

Service



NOTICE

Do not replace the left-hand muffler. The blocked exhaust outlet is part of the intended system configuration.



Approved service action

Inform the customer that the left-hand muffler on this powertrain variant is non-functional by design, with all exhaust gas routed through the right-hand muffler.

No diagnostic or mechanical intervention is required.