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<b>Sent on</b>	03	26	2026	<b>Expires on</b>	04	13	2026
<b>From</b>	Erik Blank, Manager of Auto Campaigns and Recalls						
<b>Subject</b>	UPDATE: 2023-25 Accord TSU Data Share Func Prgrm OTA PUD						

DATE: March 25, 2026

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Erik Blank, Manager of Auto Campaigns and Recalls

Re: UPDATE: 2023-25 Accord TSU Data Share Func Prgrm OTA PUD

On February 20, 2026, American Honda announced a product update for certain 2023-2025 Accord vehicles. Due to a software programming issue of the telematics control unit (TCU/TSU), certain functions may not operate as designed when accessed from the Screen Audio display. This condition results in an error message being displayed on the screen indicating "Setting Update Failure" when customers attempt to change certain settings. Perform an iN VIN status inquiry to determine which units in your inventory are affected.

As with all over-the-air (OTA) capable campaigns, filing a warranty claim will NOT trigger a closure of the campaign on iN VIN inquiry (or other dealer/customer-facing systems that indicate a vehicle's campaign status). American Honda is aware of a number of cases with vehicle status not clearing after a successful vehicle update; we are currently working on a fix for this known issue.

Please **do not** file duplicate warranty claims for vehicles that have been updated but have not yet been marked as complete. Vehicle status will be updated once the back-end issues are resolved.

If your dealership had a new or certified unit for sale that requires Product Update closure, please contact [campaign\\_change\\_request@na.honda.com](mailto:campaign_change_request@na.honda.com) with the relevant VIN and the Campaigns & Recalls team will investigate your request and, if appropriate, manually update VIN status.