

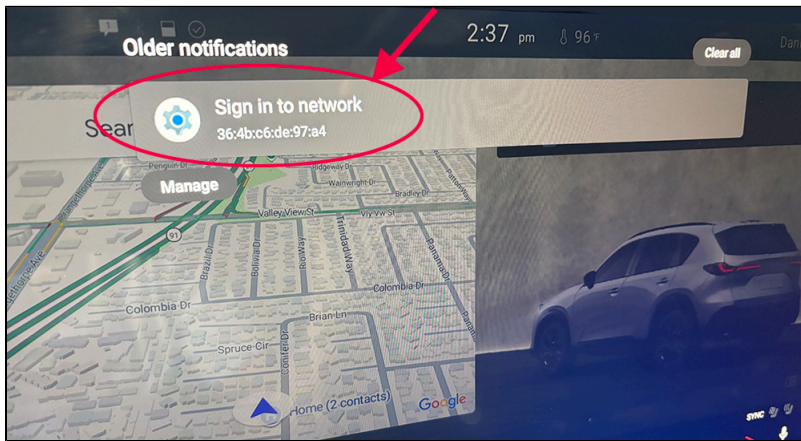
<b>Subject:</b>  INCORRECT "SIGN IN TO NETWORK" NOTIFICATION	<b>Service Alert No.:</b> SA-016/26
	<b>Last Issued :</b> 03/13/2026

## BULLETIN NOTES

2026 CX-5 (KM)

## DESCRIPTION

Some customers may experience an incorrect **"Sign in to network"** notification, even though the customer has signed in to the network correctly.



## NOTE:

- Vehicle driving operation is not affected by this notification.
- Mazda Connect 3 functions are not affected by this notification.

Inform the customer to ignore the notification for now and that Mazda is aware of the condition and is currently working on a resolution. As soon as a resolution becomes available, this Service Alert will be promptly updated and re-released.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.