

Service Campaign 9C2- Event # 1383 Temporarily Suspended, Effective 3/30/26 (10:00AM)

Posted Date: 03/30/2026 | Dept: Service

[📎 Service Campaign 9C2 - Temp Suspension \(posted 03.30.2026\).pdf](#)

Hyundai Motor America is currently investigating an ongoing issue with software GDS event #1383 related to 2015MY Sonata (LFA) 2.4L vehicles. The matter is currently being investigated for a resolution as soon as possible. The impacted vehicles related to this event will not show open on the VIN in WebDCS while this event is under suspension.

We will provide an update once the issue is resolved and the suspension is lifted.

If the event has already been performed on the vehicle before this suspension, please proceed with submission of the campaign claim under 9C2.

Hyundai appreciates your cooperation and support. Questions may be directed to the Warranty HELP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA
WARRANTY CAMPAIGN TEAM