

## **TECHNICAL SERVICE BULLETIN, VIN: WSB-11 Furnace Ducting Correction**

March 25, 2026

Dear Tiffin Motorhome Owner,

It has come to our attention that certain 2023 and 2024 Wayfarer RLW & 2025 Midas 24 BT Motorhomes that are equipped with an LPG furnace need additional ducting installed to operate as designed.

Tiffin Motorhomes will install additional ducting as needed so the furnace will operate as designed.

Please take your motorhome to a service center of your choice to have the correction completed. This correction should take **30 minutes** or less and will be completed at no charge to you.

A list of Tiffin Motorhomes authorized dealers is available online at <https://tiffinmotorhomes.com/service-center-locations>. If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or [service@tiffinmotorhomes.com](mailto:service@tiffinmotorhomes.com).

*This technical service bulletin will expire May 1, 2027. Please make sure that this update is completed prior to this date. Work completed after this date will be done at the customer's expense.*

You may be liable for any progressive damage that results from your failure to complete this technical service bulletin within a reasonable time after receiving notification.

We regret any inconvenience this action may cause but feel certain you understand our interest in your continued use and enjoyment of your recreational vehicle.

Tiffin Motorhomes

**Technical Service Bulletin WSB-11 Repair Instructions**

**Models Involved:** 2023 and 2024 Wayfarer RLW & 2025 Midas 24 BT Motorhomes that are equipped with an LPG furnace.

**Purpose:** To add an additional duct to the furnace under the galley sink

**Units involved:** 2023 and 2024 Wayfarer RLW & 2025 Midas 24 BT units equipped with an LPG furnace

**Flat Rate Code and time allowed:** **8911SB00, 0.50 hours**, no additional authorization is required for flat rate time.

Use **"WSB-11"** as authorization number.

**Tools**

Screw Gun

**Parts**

1, 4 Inch heat duct, shop supplies approx. 55 inches

1, collar for heat duct, shop supplies

3 Sheet Metal Screws, shop supplies

Silver Foil Tape, shop supplies

1. Access Furnace Area

- Under the galley sink, locate the furnace access panel, see figure 1.
- Remove the four wood screws, one from each corner of the access panel.
- Remove the access panel and set it aside for reinstallation.

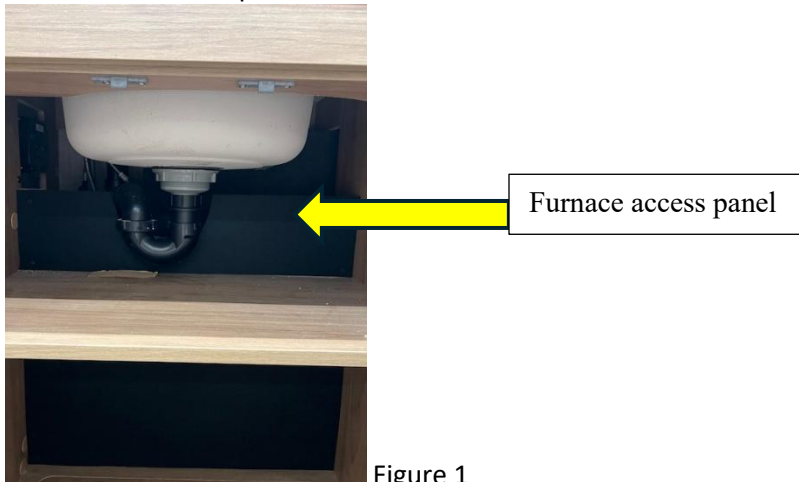


Figure 1

2. Prepare Furnace Outlet

- Locate the center knock-out on the furnace housing.
- Using suitable hand tools, knock out the center opening, see figure 2.
- Remove and discard the knock-out material.

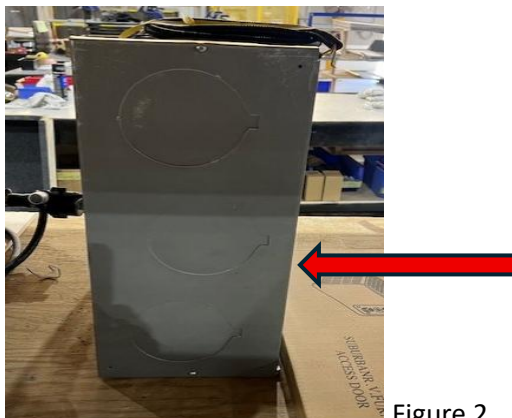


Figure 2

### 3. Install Duct and Collar

- Install the duct collar onto the 55-inch (4-inch) heat duct using sheet metal screws.
- Apply silver foil HVAC tape around the collar and duct, fully covering the screw heads and joint to ensure an airtight seal.
- Attach the duct assembly to the furnace outlet.

### 4. Route and Secure Ducting

- Route the new 55-inch (4-inch) duct alongside the existing 55-inch duct currently installed under the galley sink.
- Position the duct so it lays parallel and does not interfere with plumbing or wiring.
- Secure the new duct to the floor by installing a sheet metal screw through the opening of the duct and into the subfloor.

### 5. Remove and Reinstall Vent Cover

- Locate the vent cover under the galley sink.
- Remove the wood screws securing the vent cover.
- Remove the vent cover to allow proper duct positioning.
- After duct installation is complete, reinstall the vent cover using the previously removed screws.



### 6. Reinstall Access Panel

- Reposition the furnace access panel.
- Secure the panel using four wood screws, one in each corner.
- Verify the panel is flush and securely fastened.

### 7. Final Inspection

- Confirm duct is securely attached and sealed with foil tape.
- Verify duct routing matches existing duct path and is properly fastened.
- Ensure vent cover and access panel are fully secured.
- Check that no plumbing or wiring is pinched or obstructed.