

REFERENCE:	TSB: 23-008-26 GROUP: 23 - Body	Date:	March 24, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 (DT) RAM 1500 Pickup This bulletin applies to vehicles built on or after August 11, 2025 (MDH 0811XX) and on or before October 02, 2025 (MDH 1002XX) equipped with Grille-Surr 3 Body Color Tex 2 Black (Sales Code MFX) or Grille-Surr 3 Black Texture 2 Black (Sales Code MFS) with Surround View Camera System (Sales Code XAK).	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the North America markets.			
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"> The grille on the vehicle is chrome but should be black Fig. 1. 				
CAUSE:	Manufacturing issue				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-054, date of issue March 24, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.



Fig. 1
Correct Black Grille And Incorrect Chrome Grille

REPAIR SUMMARY:

This bulletin involves inspecting and possibly replacing the grille and nameplate.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-02-01-9D	Grille - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.1 Hrs.
23-02-01-9E	Grille - Inspect and Replace Grille and Nameplate (0 - Introduction)	6 - Electrical and Body Systems	1.0 Hrs.
Failure Code	ZY	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68668820AA	Grill, Complete	Front Grill Insert (Black)
1 (AR)	68577537AB	Nameplate, Grille - RAM	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Is the color of the grilles horizontal bars chrome [Fig. 2](#)?
 - YES >>> Proceed to [Step 2](#).
 - NO >>> Use Inspect LOP (23-02-01-9D) to close the active RSU.

**Fig. 2**

Incorrect Grille With Chrome Horizontal Inserts

2. Replace the grille. Refer to the detailed procedures available in DealerCONNECT > Service Library > under: 23 - Body / Exterior / Grille / Removal and Installation.
3. Using the existing nameplate speed nuts, install the new nameplate to the grille.

POLICY:

Reimbursable within the provisions of the warranty.

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