

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

**TECHNICAL SERVICE BULLETIN: 103-2044**  
**SERVICE CAMPAIGN: 001279**  
**\*\*\*EXPIRATION DATE: April 1, 2027**

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

March 2026

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2026 Catalina Travel Trailer Recreational Vehicles.

### **WHAT IS THE ISSUE?**

The external roof radius trim on the curbside and roadside may not have been properly prepared with primer prior to being sealed. This condition may allow the sealant to not adhere to the external roof radius trim, which may lead to a leak in the roof.

### **DEALERS: WHAT SHOULD YOU DO?**

Remedy Instructions and parts ordering information can be found on Dealer Connect.

**\*\*\*THIS TSB SHOULD BE PERFORMED ON ALL STOCK VEHICLES AS QUICKLY AS POSSIBLE. FAILURE TO CONDUCT THE TSB IN THE TIME-FRAME OUTLINED MAY RESULT IN A DAMAGED ROOF AND MAY NOT BE COVERED UNDER THE TSB.\*\*\***

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-4599


### **DEALER REPAIR CODES: Dealer Connect**

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
103-2044	SB-456-05-00-004818	INSPECTION ONLY	.25 HRS
103-2044	SB-456-09-00-004819	INSPECTION AND PERFORM REMEDY	.50 HRS

Sincerely,

Forest River  
Office of Corporate Compliance

# TECHNICAL SERVICE BULLETIN 103-2044 REMEDY INSTRUCTIONS

 <b>FOREST RIVER</b>	Make(s): CATALINA Model(s): MANY, SEE BELOW Model Year(s): 2026	Repair Code: SB-456-09-00-004819 Allotted Time: .50 HRS. Inspection Code: SB-456-05-00-004818 Allotted Time: .25 HRS.
	Concern: The external roof radius trim on the curb-side and road-side may not have been properly prepared with primer prior to being sealed.	Photo(s) Required: NO Prior Authorization Required: YES Part(s) Number: SEE BELOW Part(s) Return: N/A

**Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.**

CERTAIN 2026 CATALINA: CAT184BHSX, CAT184MKS, CAT194RBS, CAT243RBSLE, CAT211BH, CAT221EPIC, CAT231BHS, CAT231MKS, CAT261BH & CAT261BHS

**FAILURE TO CONDUCT THE TSB IN THE TIME-FRAME OUTLINED IN THE DEALER AND/OR OWNER NOTIFICATION MAY RESULT IN A DAMAGED ROOF AND MAY NOT BE COVERED UNDER THE TSB.**

**INSPECTION:**

STEP 1: AT THE ROOF EXTERIOR, FRONT, LOCATE THE BLACK PLASTIC ROOF RADIUS TRIM (FIG. 2);

- THIS IS FOR BOTH ROADSIDE AND CURB SIDE;

STEP 2: INSPECT THE ROOF SEALANT APPLICATION AS PERSCRIBED;

- IF THE ROOF SEALANT PEELS UP WITHOUT EFFORT, CONTINUE TO REMEDY (FIG. 3);
- IF THE ROOF SEALANT DOES NOT PEEL UP WITH LITTLE EFFORT, CLAIM INSPECTION ONLY;

**REMEDY:**

STEP 1: PEEL BACK THE ROOF SEALANT AND APPLY PRIMER TO ALL SURFACES, INCLUDING THE EXTERIOR BLACK ROOF RADIUS TRIM (FROM FIG. 2)

- THIS IS FOR BOTH ROADSIDE AND CURB SIDE;

STEP 2: APPLY THE APPROPRIATE AMOUNT OF ALPHA SEALANT TO THE ROOF AND NEWLY PRIMERED AREAS;

- THIS IS FOR BOTH ROADSIDE AND CURB SIDE;

STEP 3: ALLOW CURE;

STEP 4: CLAIM REPAIR CODE.

FIG. 1 – LOCATION OF EXTERIOR TRIM PIECES



FIG. 2 – EXAMPLE OF COMPONENT



SHOWN AS CURB SIDE – ROAD SIDE IS OPPOSITE

FIG. 3 – NON-PRIMED EXAMPLE



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DEPARTMENT OF COMPLIANCE  
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PO Box 30  
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Technical Service Bulletin: 103-2044  
EXPIRATION DATE: April 1, 2027

- o Integrity
- o Safety
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<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

March 2026

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer,

Forest River is alerting you to an issue involving certain 2026 Catalina Travel Trailer Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

### **WHAT IS THE ISSUE?**

The external roof radius trim on the curbside and roadside may not have been properly prepared with primer prior to being sealed. This condition may allow the sealant to not adhere to the external roof radius trim, which may lead to a leak in the roof.

### **OWNERS: WHAT SHOULD YOU DO?**

Please contact your dealer immediately and request a service appointment to schedule the free repair. **This TSB will expire on April 1, 2027, or at the end of the Forest River Manufactures Warranty.** The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit [www.forestriverinc.com](http://www.forestriverinc.com) to search for dealer locations.

### **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is .50 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-4599

### **WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?**

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Catalina  
423 N Main St.  
Middlebury, IN 46540

Sincerely,

Forest River  
Office of Corporate Compliance