



Service Bulletin

Bulletin No.: PIT6368C

Date: March, 2026

PRELIMINARY INFORMATION

Subject: Garage Door Opener Learn Fails / DTC U118B Loss Of Communication with Universal Garage Door Transmitter

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025 - 2026		All	All	All	All
Cadillac	Escalade	2025 -2026		All	All	All	All
Cadillac	Escalade ESV	2025 -2026		All	All	All	All
Cadillac	Escalade IQ	2025 - 2026		All	All	All	All
Cadillac	Escalade IQL	2026		All	All	All	All
Cadillac	LYRIQ	2025 - 2026		All	All	All	All
Cadillac	OPTIQ	2025 - 2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All
Chevrolet	Blazer EV	2025 - 2026		All	All	All	All
Chevrolet	Equinox	2025 - 2026		All	All	All	All
Chevrolet	Equinox EV	2025 - 2026		All	All	All	All
Chevrolet	Silverado EV	2024 - 2026		All	All	All	All
Chevrolet	Suburban	2025 - 2026		All	All	All	All
Chevrolet	Tahoe	2025 - 2026		All	All	All	All
Chevrolet	Traverse	2024 - 2026		All	All	LK0	All
GMC	Acadia	2024 - 2026		All	All	All	All
GMC	Sierra EV	2024 - 2026		All	All	All	All
GMC	Terrain	2025 - 2026		All	All	All	All
GMC	Yukon	2025 - 2026		All	All	All	All
GMC	Yukon XL	2025 - 2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UG1 Garage Door Opener
Condition	Some customers may comment that the virtual garage door opener will not program to their garage door opener. When checking for DTCs a U118B for lost communication with Garage Door Opener Transmitter will be set current.
Cause	The cause of this concern is the Garage Door Opener Transmitter, which is part of the A103 roof console, is going into a logic lock condition due to excessive communication traffic on the LIN BUS.

Correction

To correct this concern, you must reset the Garage Door Opener Transmitter by removing the fuse for 1 minute and reinstalling.

Fuse location varies based on model:

- Escalade, Escalade ESV, Suburban, Tahoe, Yukon and Yukon XL - Fuse F3DR in the X51R Right IP fuse block
- Equinox EV, LYRIQ and VISTIQ - Fuse F31DA in the X51A IP fuse block
- OPTIQ - Fuse F25DA in the X51A IP fuse block
- Blazer EV - Fuse F22DA in the X51A IP fuse block
- Equinox and Terrain - Fuse F11DA in the X51A IP fuse block
- Traverse, Acadia, Enclave - Fuse F10DA in the X51A IP fuse block
- Escalade IQ, Escalade IQL, Silverado EV and Sierra EV - Fuse F24DR in X51R Right IP fuse block

If the Garage Door Opener Transmitter does not reset and start to operate, then perform normal SI diagnostics.

A new Garage Door Opener Transmitter (A103 roof console) is being released to correct the logic lock condition and when the new part is available this PI will be updated, or a bulletin released.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6486308*	Perform a reset of the Garage Door Opener Transmitter by cycling Fuse.	0.4 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	4
Modified	04/15/2025 - Created on. 04/22/2025 - Update to the Warranty section 08/15/2025 - Update to the models and correction sections 03/27/2026 - Updated to clarify direction

