



# Service Bulletin

Bulletin No.: PIT5992B

Date: March, 2026

## PRELIMINARY INFORMATION

**Subject: Diagnostic Tip Intermittent No Start. Keyless Entry Inoperative Possible B3031 Or Customer May Note Ready For Fob Message**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT4	2019 - 2023		All	All	All	All
Chevrolet	Equinox	2018 - 2024		All	All	All	All
GMC	Terrain	2018 - 2024		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Remote Keyless Entry inoperative, no crank/start, B3031 stored , possible Ready For Fob "X" message on the DIC.
<b>Cause</b>	Intermittent door lock cylinder input sent to the BCM causing entry into manual fob learn mode.

### Correction

If you have a vehicle that presents as a no crank, no start with the active and passive keyless entry inoperative , a "Ready For Fob "X" message on the DIC and possibly a B3031 stored in the BCM, complete the fob learn for both fobs using SPS.

Then monitor the Drivers Door Window Switch data in the BCM for a Door Lock Cylinder Switch input that intermittently flashes "Active".

Cycling the driver's door lock cylinder 5 times in 10 seconds will put the BCM in manual fob learn mode.

This condition is likely caused by an anomaly in the drivers window switch sending an errant message to the BCM via the LIN bus.

Suspect the drivers window switch as being the cause.

**Warranty Information**

For vehicles repaired under the bumper to bumper warranty use published labor times.

**Additional SI Keywords**

draw parasitic

<b>Version</b>	3
<b>Modified</b>	03/17/2023 - Created. 03/18/2024 - Added 2024 Model Year. 03/27/2026 – Updated Models

