



SIB 65 06 26

SERVICE ACTION: REPLACE PSPI-X PASSENGER'S AIR BAG MODULE

2026-03-25

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

## MODEL

E-Series	Model Description	Production Date
F25	X3 Sports Activity Vehicle	Vehicles Produced from 5/14/2010 - 12/22/2013

## AFFECTED VEHICLES

This Service Action involves Model Year 2010-2013 X3 Sport Activity Vehicles (SAV).

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

## SITUATION

BMW AG is conducting a Voluntary Service Action involving certain Model Year 2010 – 2013 vehicles. This Service Action involves the replacement of the passenger's air bag module.

## CORRECTION

Replace the passenger's air bag module (generation 10, PSPI-X).

### Other SRS/Air Bag-Related Faults and Repairs

A vehicle listed may arrive at your center with SRS-related issues that are beyond the scope of this campaign repair.

It is important to notify the customer of additional diagnosis for other air bag system-related (SRS) issues may also be required. This additional diagnosis, and the corresponding repair work, when needed, is not covered by this campaign repair.

## PROCEDURE

Please record exterior cosmetic condition of air bag cover and steering wheel on the Repair Order prior to any repair.

Follow ISTA Repair Instructions for removal/installation of air bag assembly:

- REP 72 12 000 – Removing and installing/replacing the air bag module on the passenger's side.



Before installing the replacement part, the new air bag module's serial number (circled above) must be documented by the technician on the repair order so it can also be entered into the warranty claim's comment section.

## **PARTS INFORMATION**

Use and invoice the parts numbers below.

Only order 1 air bag module and cable per vehicle:

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
72 12 9 461 841	Front passenger air bag	1
72 12 9 872 291	Adapter cable	1 (only if damaged)

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants (in sublet), one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

### **Important Part Retention Information**

The parts replaced to perform and submit for this repair procedure are the property of BMW NA.

Your center is responsible for the proper identification, storage, and documentation of these parts. They must be held in a secure retention area until notification of claim payment is made by BMW NA.

**When the replaced part is requested to be returned, a corresponding DCSnet Part Return tag will be generated in S-Gate.**

**Inflatable air bags are classified as dangerous goods (DG) by the Department of Transportation (DOT) and require special preparation, packing and labeling for transport.**

Any requested parts that are not received by the WPRC in accordance with Section 6 of the Warranty Policy and Procedure Manual may be subject to debit.

For other questions or inquiries concerning this issue, please contact the WPRC via IDS or LiveChat.

## **CLAIM INFORMATION**

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below.

<b>Repair Code:</b>	<b>0072940200</b>	<b>Fx Replacing front passenger airbag (PSPI-X collection campaign)</b>
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Below are the special flat rate labor operation code choices for this action.

**The vehicle is also in the workshop for B65 05 26, another repair and/or reason**

<b>Work Package</b>	<b>Labor Operation</b>	<b>Description (Plusposition)</b>	<b>Labor Allowance</b>
# 1	00 79 571	Replace the passenger's air bag	9 FRU

Or:

**The vehicle arrives at your center, and this Action shows open (No other Main work will be performed or claimed during this workshop visit, see note above).**

<b>Work Package</b>	<b>Labor Operation</b>	<b>Description (Main work)</b>	<b>Labor Allowance</b>
# 2	00 79 055	Replace the passenger's air bag	11 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

## **Claim Repair Comments**

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the technician's RO notes, and in the claim comments (For example: B65 06 26 Replace the passenger's air bag WP 1), unless otherwise required by State law.

## **Mobile Service - Off Site Repair (OSR)**

For centers that qualify, this repair is eligible to be performed and submitted as a Mobile Service "Off-Site" Repair which includes an additional labor allowance.

Qualifying BMW centers are those that currently own and operate a Mobile Assistance Program vehicle. Other centers that may qualify are those who have officially registered their interest in conducting mobile service work for the BMW Roadside Assistance Program.

If you have not already registered, please send an email with contact information to [roadside.assistance@bmwna.com](mailto:roadside.assistance@bmwna.com).

Additional information can be found in the Mobile Service program guide in CenterNet which is located under the Customer Relations menu.

### Claim - Labor Reimbursement (Special 200 Percent Rate Applies)

When a vehicle is eligible for this repair and it is performed under this program, qualifying centers will be reimbursed for the labor operation's published flat rate unit (FRU) allowance at a rate of 200 percent.

This mobile Service repair work is subject to the same policy and procedures that apply to the warranty repair work being performed in your workshop.

### Time Control and Documentation

While repair-specific punch times are not necessary for this repair work being performed on a vehicle off-site (outside your center), the on-call technician must still punch on the corresponding repair order (electronic or manual) prior to leaving your BMW center when he or she is dispatched. The technician must punch off the repair order upon their return to your center.

In cases where the technician is out on the road for an extended period (for example, on multiple calls), only one on/off punch time is required.

### RO Invoicing Main Work Examples for Claim Submission (Example: F25 MC WX03)

<b>Repair Code:</b>	<b>0072940200</b>
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RO Campaign Line Item for the work package performed (This is the first 100 percent)

Work Pkg	Labor Operation	Description	Labor Allowance
# 1	00 79 571	Replace the passenger's air bag (Plusposition)	9 FRU
Or:			
# 2	00 79 055	Replace the passenger's air bag (Main work)	11 FRU

Then:

<b>Repair Code:</b>	<b>85820269TK (Claim One Time per Claim Submission)</b>
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Open an additional RO Line Item in conjunction with the campaign WP line item performed (This is for an additional 100 percent, or 200 percent in total)

Work Pkg	Labor Operation	Description	Labor Allowance
# 5 OSR	72 99 000	Additional labor allowance to perform an "off-site" repair through Mobile Assistance (Only with WP # 1 Plusposition)	9 FRU
Or:			
# 6 OSR	72 99 000	Additional labor allowance to perform an "off-site" repair through Mobile Assistance (Only with WP # 2 Main work)	11 FRU

Labor operation code 72 99 000 above is not considered a Main labor operation.

### OSR Claim Comments

- Identify that this line item's time is for the additional labor that applies to a Mobile Service off-site repair.

- Itemize the additional labor claimed and explain the repair performed on the repair order and in claim comment section.

**SI B65 05 26 and SI B65 06 26 both Show Open**

If both campaigns above show open on the vehicle, and both are performed, claim OSR-related Repair Code 85 82 02 69 TK one time.

Then claim the following corresponding labor operation codes for the FRU allowances that apply

<b>32 99 000</b>	Main FRU	Or	Pluspostion FRU	Or	Pluspostion FRU
	And		And		And
<b>72 99 000</b>	Pluspostion FRU		Main FRU		Pluspostion FRU

**FEEDBACK REGARDING THIS BULLETIN**

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department